

ARDENOIR Docket: 1353284

Postal Regulatory Commission

Submitted 10/27/2011 10:03:57 AM

Filing ID: 77111

Accepted 10/27/2011

*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review

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Page	Document	
1.	Request/approval to study for discontinuance (01/20/2011)	<input checked="" type="checkbox"/>
2.	Notice (if appropriate) to Headquarters of suspension	<input checked="" type="checkbox"/>
3.	Notice (if appropriate) to customers/district personnel of suspension	<input checked="" type="checkbox"/>
4.	Highway map with community highlighted (02/15/2011)	<input checked="" type="checkbox"/>
5.	Eviction notice (if appropriate) (02/23/2011)	<input checked="" type="checkbox"/>
6.	Building inspection report and original photos of building deficiencies (if appropriate) (02/15/2011)	<input checked="" type="checkbox"/>
7.	Post Office and community photos (02/23/2011)	<input checked="" type="checkbox"/>
8.	PS Form 150, Postmaster Workload Information (05/11/2011)	<input checked="" type="checkbox"/>
9.	Worksheet for calculating work service credit (05/11/2011)	<input checked="" type="checkbox"/>
10.	Window transaction record (03/21/2011)	<input checked="" type="checkbox"/>
11.	Record of incoming mail (03/21/2011)	<input checked="" type="checkbox"/>
12.	Record of dispatched mail (03/21/2011)	<input checked="" type="checkbox"/>
13.	Administrative postmaster/OIC comments (02/23/2011)	<input checked="" type="checkbox"/>
14.	Inspection Service/local law enforcement vandalism reports (05/11/2011)	<input checked="" type="checkbox"/>
15.	Post Office fact sheet (05/13/2011)	<input checked="" type="checkbox"/>
16.	Community fact sheet (05/25/2011)	<input checked="" type="checkbox"/>
17.	Alternate service options/cost analysis (04/13/2011)	<input checked="" type="checkbox"/>
18.	Form 4920, Post Office Fact Sheet (05/25/2011)	<input checked="" type="checkbox"/>
19.	Recommendation and Service Replacement Type (03/21/2011)	<input checked="" type="checkbox"/>
20.	Questionnaire instruction letter to postmaster/OIC (05/12/2011)	<input checked="" type="checkbox"/>
21.	Cover letter, questionnaire, and enclosures (04/18/2011)	<input checked="" type="checkbox"/>
22.	Returned customer questionnaires and Postal Service response letters (04/18/2011)	<input checked="" type="checkbox"/>
23.	Analysis of questionnaires (05/25/2011)	<input checked="" type="checkbox"/>
24.	Community meeting roster (05/10/2011)	<input checked="" type="checkbox"/>
25.	Community meeting analysis (05/10/2011)	<input checked="" type="checkbox"/>
26.	Community meeting letter (Need to set before questionnaire if not held before) (04/18/2011)	<input checked="" type="checkbox"/>
27.	Petition and Postal Service response letter (if appropriate) (01/01/1900)	<input checked="" type="checkbox"/>
28.	Congressional inquiry and Postal Service response letter (if appropriate) (01/01/1900)	<input checked="" type="checkbox"/>
29.	Proposal checklist (05/25/2011)	<input checked="" type="checkbox"/>
30.	District notification to Government Affairs (05/31/2011)	<input checked="" type="checkbox"/>
31.	Instructions to postmaster/OIC to post proposal (05/25/2011)	<input checked="" type="checkbox"/>
32.	Invitation for comments exhibit (05/31/2011)	<input checked="" type="checkbox"/>
33.	Proposal exhibit	<input checked="" type="checkbox"/>
34.	Comment form exhibit (05/25/2011)	<input checked="" type="checkbox"/>

35.	Instructions for postmaster/OIC to remove proposal (07/18/2011)	<input checked="" type="checkbox"/>
36.	Round-date stamped proposals and invitations for comments from affected offices (08/05/2011)	<input checked="" type="checkbox"/>
37.	Notification of taking proposal and comments under internal consideration (08/01/2011)	<input checked="" type="checkbox"/>
38.	Proposal comments and Postal Service response letters (07/01/2011)	<input checked="" type="checkbox"/>
39.	Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate) ()	<input checked="" type="checkbox"/>
40.	Analysis of comments (08/16/2011)	<input checked="" type="checkbox"/>
41.	Revised proposal (if appropriate) (05/25/2011)	<input checked="" type="checkbox"/>
42.	Updated PS Form 4920 (if appropriate) (05/25/2011)	<input checked="" type="checkbox"/>
43.	Certification of record (08/05/2011)	<input checked="" type="checkbox"/>
44.	Log of Post Office discontinuance actions (08/05/2011)	<input checked="" type="checkbox"/>

Below is the letters that need to go out and forms to complete for Posting the Final Determination for ARDENVOIR

ARDENVOIR Docket: 1353284 - 98811	
*These are the 1st 18 documents that should be completed Scanned and sent to the MPOO for review	
Page	Document
41.	Revised proposal (if appropriate) (05/25/2011)
42.	Updated PS Form 4920 (if appropriate) (05/25/2011)
43.	Certification of record (08/05/2011)
44.	Log of Post Office discontinuance actions (08/05/2011)
45.	Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales (08/15/2011)
46.	Headquarters' acknowledgment of receipt of record (08/23/2011)
47.	Final determination transmittal letter from Headquarters (09/07/2011)
48.	Instruction letter to postmaster/OIC on posting (09/08/2011)
49.	Round-date stamped final determination cover sheets ()
50.	Postal Bulletin Post Office Change Announcement ()
51.	Vice president, Delivery and Retail, instruction letter (09/07/2011)

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01/20/2011

KATHERINE NASH
DISTRICT MANAGER
SEATTLE PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the WA-04 congressional district.

Post Office Name:	ARDENVOIR
Zip+4 Code:	98811-9900
EAS Level:	11
Finance Number:	540406
County:	CHELAN
Proposed Admin Office:	ENTIAT
ADMIN Miles Away:	12.0
Near Office Name:	ENTIAT
Near Miles Away:	12.0
Number of Customers:	
Post Office Box:	63
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	0
Intermediate HCR:	0
City Delivery:	0
Total Customers:	63
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code
Maintain Town Name:	Yes <input checked="" type="checkbox"/> NO <input type="checkbox"/>

The above office became vacant when the postmaster retired on 10/02/2009.

Earned workload is less than 2 hours per day. Ardenvoir Post Office occupies the corner of Cooper's Store in the unincorporated community of Ardenvoir WA. The facility quarters are cramped (approx 10' by 8') and the surrounding Entiat River Valley is served by the Highway Contract Route from Entiat. The Entiat Valley is only accessible from the east up the Entiat River Rd. The customer base is limited and not expected to grow. The USPS can provide regular and effective service by the existing HCR service and by a Community Post Office in the store. Customers were very receptive to a ZIP Code change allowing the use of 98811 with both street address and PO Box address in the CPO.

MARV HERTZBERG
Manager, Post Office Operations

Approval to Study for Discontinuance:



Docket: 1353284

NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office

Name: ARDENVOIR State: WA Zip Code: 98811
Area: WESTERN District: SEATTLE PFC
Congressional District: WA-04 County: CHELAN
EAS Grade: 11 Finance Number: 540406
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Doreen Karoly
Title: SEATTLE PFC Post Office Review Coordinator
Tele No: (206) 442-6171

Date: 08/12/2011
Fax No: (206) 442-6167



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: ARDENVOIR State: WA Zip Code: 98811
Area: WESTERN District: SEATTLE PFC
Congressional District: WA-04 County: CHELAN
EAS Grade: 11 Finance Number: 540406
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Doreen Karoly Date: 08/12/2011
Title: SEATTLE PFC Post Office Review Coordinator
Tele No: (206) 442-6171 Fax No: (206) 442-6167

**MAPQUEST.**

Notes

Search Results 1-10 for "usps" near
Ardenvoir, WA 98811

- 1** Us Post Office
8855 Entiat River Rd
Ardenvoir, WA
(509) 784-2862



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Eviction Notice

A. Office

Name: ARDENVOIR State: WA Zip Code: 98811
Area: WESTERN District: SEATTLE PFC
Congressional District: WA-04 County: CHELAN
EAS Grade: 11 Finance Number: 540406
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by: William Todd
Title: SEATTLE PFC Post Office Review Coordinator
Tele No: (206) 442-6171

Date: 05/24/2011
Fax No: (206) 442-6167



Building Inspection Report

A. Office

Name: ARDENVOIR State: WA Zip Code: 98811
Area: WESTERN District: SEATTLE PFC
Congressional District: WA-04 County: CHELAN
EAS Grade: 11 Finance Number: 540406
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no building inspection report nor photos for this office

Prepared by: William Todd
Title: SEATTLE PFC Post Office Review Coordinator
Tele No: (206) 442-6171

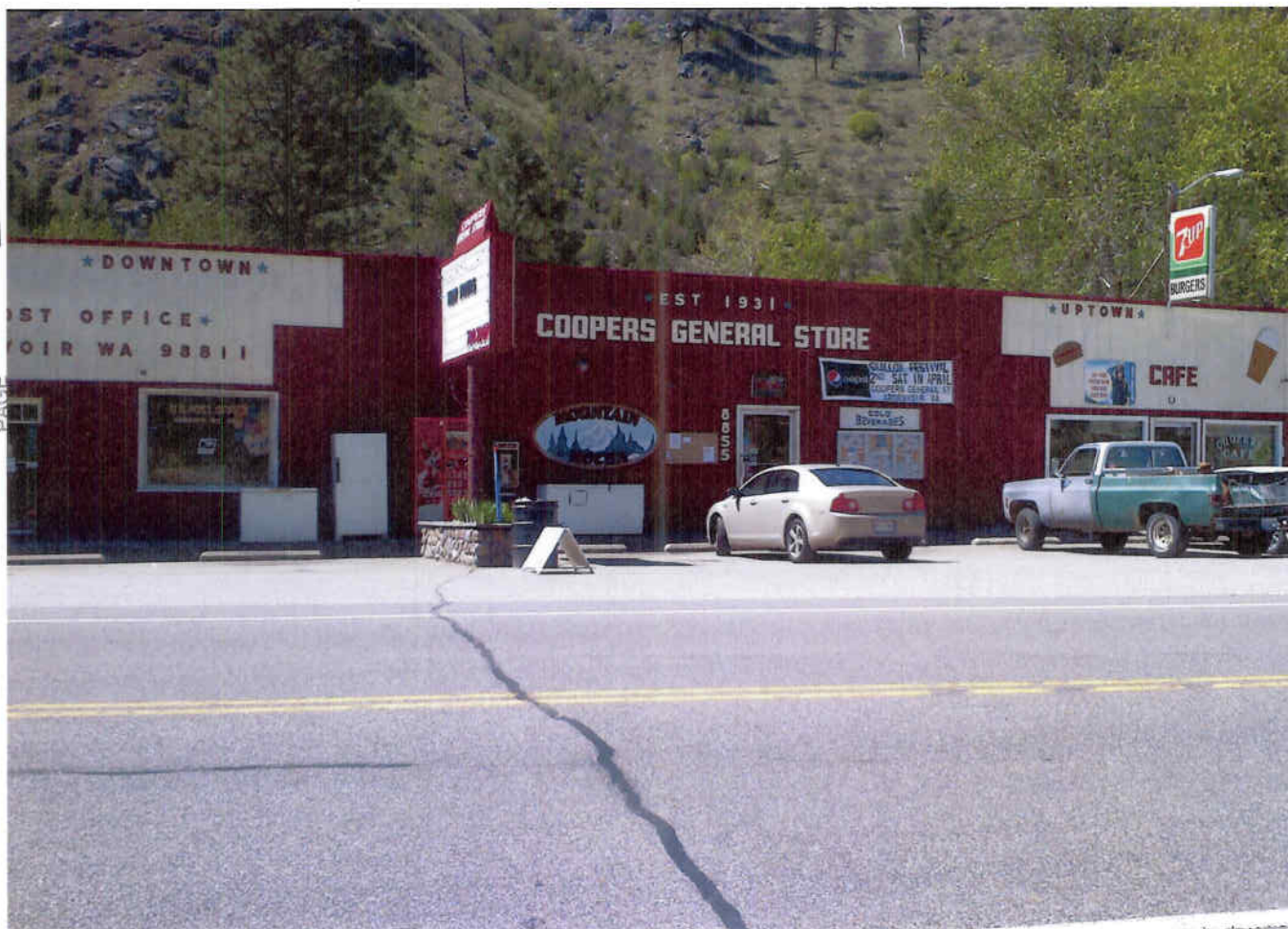
Date: 05/24/2011
Fax No: (206) 442-6167

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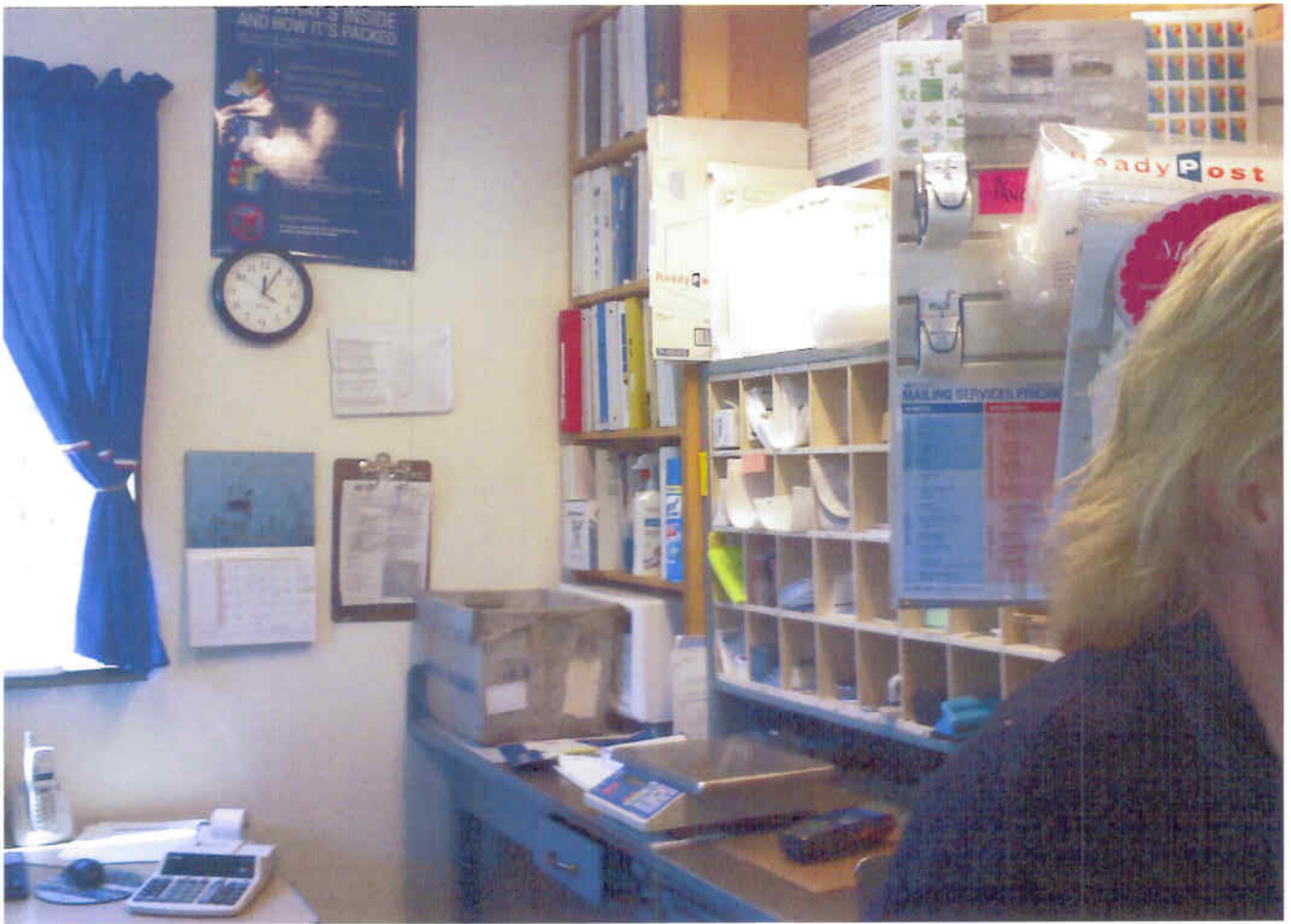




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PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code ARDENVOIR, WA 98811		Postmaster's Signature	Date
District Office, State & Zip Code SEATTLE PFC, WA 98109		District Manager's Signature Katherine Nash	Date 05/11/2011
(Check Box)			
<input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		11
2.	Finance Number	(1-6)	540406
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	63
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	0
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete "Seasonal Workload" section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	0
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

PS Form 150, Postmaster Workload Information

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	63	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	0	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

Instructions

- Enter current evaluated office level.
- Enter the 6 digit post office finance number.
- Enter number of general delivery families served.
- Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, *Carrier Route Report*, for the previous accounting period.
- Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
- Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
- Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- Enter the number of classified stations and/or branches that have carrier delivery service.
- Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- Enter the total number of contract stations, rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees.
 - A rural station is a post office box delivery unit serviced by a rural carrier.
 - A community post office is a contract unit which provides service in a small community.
- To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

- Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a culling, facing and cancelling operation?
- Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- Does office separate incoming mail to carrier routes for other associate offices?
- Does office separate all incoming letter size mail to city, rural and/or star routes?
- Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
- Do you have a vehicle maintenance facility under your jurisdiction?
- Do you have an air transfer office under your jurisdiction?
- Do you occupy a government-owned building and lease a portion of the building to someone else?
- Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- Does your office distribute food stamps?

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: ARDENVOIR
Office Zip+4: 98811 -9900 District: SEATTLE PFC

Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	<u>63</u>	X 1.0	=	<u>63</u>
Possible City Deliveries (Item 5, PS Form 150)	<u>0</u>	X 1.33	=	<u>0</u>
Administrative Rural Boxes Served (Item 6, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Rural Boxes Served (Item 7, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	<u>0</u>	X 1.0	=	<u>0</u>
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	<u>0</u>	X 0.7	=	<u>0</u>
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	<u>0</u>	X 0.3	=	<u>0</u>
Total Activity WSCs				<u>63</u>

Revenue WSCs

First	25 revenue units:	1.00	X	<u>25</u> units	=	<u>25.00</u>
Next	275 revenue units:	0.50	X	<u>29</u> units	=	<u>14.50</u>
Next	700 revenue units:	0.25	X	<u>0</u> units	=	<u>0.00</u>
Next	5000 revenue units:	0.10	X	<u>0</u> units	=	<u>0.00</u>
	Balance of revenue units:	0.01	X	<u>0</u> units	=	<u>0.00</u>
Total revenue WSCs:						<u>39.50</u>

Activity WSCs 63 + Revenue WSCs = 39.50 Base WSCs 102.50 = EAS Grade E

Previous evaluation: EAS grade 11

Effective date of change in service hours: _____ (if appropriate)
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

DOREEN KAROLY

DOREEN.R.KAROLY@USPS.GOV

Printed Name

Signature

SEATTLE PFC District Review Coordinator

05/11/2011

Title

Date

Survey of Incoming Mail

Survey of Incoming Mail
(Record in Pieces)

Post Office Name and Zip+4 ARDENOIR 98811 - 9900
Dates Recorded 03/05/2011 through 03/18/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/05	69	14	21	12	3	1	0	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	124	40	10	39	1	4	0	0
Tue - 03/08	30	60	18	84	0	1	0	0
Wed - 03/09	53	29	17	87	3	3	0	0
Thu - 03/10	55	77	3	6	0	2	0	0
Fri - 03/11	51	44	9	17	2	5	1	0
Sat - 03/12	42	45	15	17	1	3	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	83	23	22	41	1	3	0	0
Tue - 03/15	21	71	9	45	1	1	0	0
Wed - 03/16	55	30	18	23	1	3	0	0
Thu - 03/17	61	60	5	17	0	4	0	0
Fri - 03/18	56	46	19	39	0	5	137	0
TOTALS	700	539	166	427	13	35	138	0
Daily Average	58.3	44.9	13.8	35.6	1.1	2.9	11.5	0.0

Signature of Person Making Count: GUY BENNETT
Printed Name: GUY BENNETT
Date: 03/21/11

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Survey of Dispatched Mail
(Record in Pieces)

Post Office Name and Zip+4 ARDENVOIR 98811 - 9900

Dates Recorded 03/05/2011 through 03/18/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 03/05	2	0	2	0	0	1	0	0
Sun - 03/06	0	0	0	0	0	0	0	0
Mon - 03/07	19	0	4	0	1	10	0	0
Tue - 03/08	41	0	1	0	2	6	0	0
Wed - 03/09	7	0	1	1	2	7	0	0
Thu - 03/10	14	0	1	0	1	0	3	0
Fri - 03/11	17	0	0	0	1	0	1	0
Sat - 03/12	2	0	0	1	0	1	0	0
Sun - 03/13	0	0	0	0	0	0	0	0
Mon - 03/14	34	0	2	0	1	9	0	0
Tue - 03/15	10	0	1	0	1	6	0	0
Wed - 03/16	10	0	1	0	2	0	0	0
Thu - 03/17	24	0	0	0	0	3	3	3
Fri - 03/18	32	0	0	2	0	0	2	1
TOTALS	212	0	13	4	11	43	9	4
Daily Average	17.7	0.0	1.1	0.3	0.9	3.6	0.8	0.3

Signature of Person Making Count:

Printed Name:

Date:

GUY BENNETT

GUY BENNETT

03/21/11



02/23/2011

OIC/POSTMASTER

SUBJECT: ARDENVOIR Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the ARDENVOIR Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the ARDENVOIR Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to DOREEN KAROLY by 03/09/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>63</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>0</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>63</u>

If you have any comments on alternate means of providing services to the ARDENVOIR customers, please provide them below:

DOREEN KAROLY
Post Office Review Coordinator

Comments:

cc: Official Record



05/11/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the ARDENVOIR Post Office, 98811 - 9900, located in CHELAN County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

DOREEN KAROLY
Post Office Review Coordinator
SEATTLE PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

Post Office Survey Sheet

Post Office Name	<u>ARDENVOIR</u>	ZIP+4	<u>98811-9900</u>
Congressional District	<u>WA-04</u>	Date	<u>05/13/2011</u>

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.
Post Office is in Cooper's Grocery Store which is the only commercial building in the Ardenvoir community. Restrooms are located in this store.
2. Is the facility accessible to persons with disabilities? ☐ Yes ☒ No
3. Lease terms? 30-day cancellation clause? No
4. Are suitable alternate quarters available for an independent Post Office? If so, where?
No. Post Office is in the only commercial building in this isolated forest community and within 10 miles.
5. List potential CPO sites.
The only potential site is inside of Cooper's Grocery store in the existing location of the Post Office.
6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No
If yes, please identify them by name and address.
N/A
7. Which career and noncareer employees will be affected and what accommodations will be made for them?
PMR in Enitat and PMR assigned to Ardenvoir will be assigned elsewhere.
8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?
Mail is dispatched to Ardenvoir via Highway Contract Carrier from Enitat. Route will only service customers directly and deliver to mail receptacles. Locked Registry container will be eliminated if PO closed.

How many Post Office boxes are installed?	<u>67</u>
How many Post Office boxes are used?	<u>63</u>
What are the window service hours?	<u>09:00 - 12:30 - 13:00 - 15:00 M-F</u>
	<u>Closed S</u>
What are the lobby hours?	<u>8:00 to 18:00 M-F</u>
	<u>10:00 to 18:00 S</u>
9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.
No

10. What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?
All postal equipment and postal furniture is USPS owned. Refrigerator, microwave, stool and lamp are owned by building owner.

11. List potential CBU/parcel lockers sites and distances from present Post Office site.
Local community agreed on a location off of the main road. Entiat River Road is the highway running through this town and not a safe location for the placement of boxes for delivery. Customers agreed that a location across the river is a safe location for any potential CBU/parcel lockers. Location to be further studied by local PM.

12. Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?
Unknown.

13. Rural delivery/HCR delivery.
- | | | |
|----|---|---|
| a. | What is current evaluation? | <u>HCR</u> |
| b. | Will this change result in the route being overburdened? | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| | If so, what accommodations will be made to adjust the route? | <u>Re-Evaluate Route</u> |
| c. | How many boxes and miles will be added to the route? | <u>40, box 3.00 Miles</u> |
| d. | What would be the additional annual expense if the route is increased? | <u>3500</u> |
| e. | What is the one-time cost of CBU/parcel locker installation (if appropriate)? | <u>3000</u> |
| f. | At what time of the day does the carrier begin delivery to the community? | <u>12:00</u> |
| | Will this delivery time be affected if the office is discontinued? (Y or N) | <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No |
| | If so, how? | <u>0</u> |

14. Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? ☐ More ☒ Same ☐ Less
If 40 out of 67 PO Box renters convert to street delivery there will 150 hours added to the route annually. Times \$20 per hour is \$3000 added to the yearly cost plus mileage.

Community Survey Sheet

Community Survey Sheet

Post Office Name	<u>ARDENVOIR</u>	ZIP+4	<u>98811-9900</u>
Congressional District	<u>WA-04</u>	Date	<u>05/25/2011</u>

1. Incorporated? ☐ Yes ☒ No
Local government provided by: Not Incorporated No Local Government
Police protection provided by: County Deputy
Fire protection provided by: Forest Service or Fire District
School location: Entiat WA
 2. What population growth is expected? (Please document your source)
None. Community is surrounded by National Forest. Limited home sites.
 3. What residential, commercial, or business growth is expected? (Please document your source)
Occasional new vacation home. No commercial growth. Limited growth and no new commercial buildings planned.
History. (Are there any special historical events related to the community?)
Are there any special community events to consider?
 4. Is the Post Office facility a state or national historic landmark (see ASM 515.23)?
Check with the field real estate office when verification is needed.)
No history or special events. Not a landmark. This is a remote forest setting with no historic structures.
 5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?
Vacation homes in forest setting. Some residents are year round and tele-commute.
- Which nonpostal services are provided by the Post Office (e.g., public bulletin board, school bus stop, community meeting location, voting place, government form distribution center.
6. Do employees of the office offer assistance to senior citizens and handicapped)?
What provisions can be made for these services if the Post Office is discontinued?
Post Office is in back corner of grocery store and cafe. Post Office is not offering non-postal services, but non-postal services are happening in the same building as the post office because this is the only commercial building in the community.

Highway Contract Route Cost Analysis Form

Highway Contract Route Estimated Cost for Alternative Service

Office Name: ARDENOIR
Office Zip+4: 98811 -9900

District: SEATTLE PFC

1. Enter the number of additional boxes to be added to the route 40 x 3.64 hours per year 145.60

2. Enter the number of additional miles to be added to the route 3.00 x 10.40 hours per year 31.20

Total time added to the route 176.80

3. Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer) 20.00

Total additional compensation (HCR hourly rate x total time added to the route) 3,536.00

Rural Route Cost Analysis Form

Docket: 1353284 - 98811

Item Nbr: 17

Page Nbr: 2

Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: ARDENVOIR

Office Zip+4: 98811 -9900

District: SEATTLE PFC

1. Enter the number of additional boxes to be added to the rural route

0

2. Enter the number of additional miles to be added to the route
Enter the volume factor

0.00

0.00

Total (additional boxes x volume factor) 0.00

3. Enter the number of additional boxes to be added to the rural route

0

Centralized boxes

0.00

x 1.00 Min

0.00

Regular L route boxes

0.00

x 1.82 Min

0.00

Regular Non-L route boxes

0.00

x 2.00 Min

0.00

Total additional box allowance 0.00

4. Enter the number of additional daily miles to be added to the rural route

0.00

x 12 Mileage Standard

0.00

Total additional minutes per week
(miles carried to two decimal places) 0.00

5. Total additional annual minutes (additional minutes per week year)

0.00

x 52 Weeks

0.00

6. Total additional annual hours (additional annual minutes/ 60 minutes per hour)

0.00

/ 60 Minutes

0.00

7. Enter the rural cost per hour (see national payroll summary report – rural carrier, consolidated)

0.00

Total Annual Cost (additional annual hours x rural cost per hour) 0.00

8. Enter lock pouch allowance (if applicable)

0.00

Total annual cost for alternate service (annual cost minus lock pouch allowance) 0.00

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 05/25/2011																								
2. Post Office Name ARDENVOIR		3. State and ZIP + 4 Code WA, 98811-9900																										
4. District, Customer Service SEATTLE PFC	5. Area, Customer Service WESTERN	6. County CHELAN	7. Congressional District WA-04																									
8. Reason for Proposal to Discontinue Earned workload is less than 2 hours per day. Ardenvoir Post Office occupies the corner of Cooper's Store in the unincorporated community of Ardenvoir WA. The facility quarters are cramped (approx 10' by 8') and the surrounding Entiat River Valley is served by the Highway Contract Route from Entiat. The Entiat Valley is only accessible from the east up the Entiat River Rd. The customer base is limited and not expected to grow. The USPS can provide regular and effective service by the existing HCR service and by a Community Post Office in the store. Customers were very receptive to a ZIP Code change allowing the use of 98811 with both street address and PO Box address in the CPO.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 10/02/2009 b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) Downgraded from EAS-11 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		a. Time M-F 09:00 - 12:30 - 13:00 - 15:00 Sat Closed Total Window Hours Per Week a. Lobby Time M-F 8:00 to 18:00 Sat 10:00 to 18:00 27.50																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 63 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 63 g. No. Receiving Duplicate Service 10 h. Average No. Daily Transactions 14.10		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>103</td> <td>17</td> </tr> <tr> <td>b. Newspaper</td> <td>49</td> <td>1</td> </tr> <tr> <td>c. Parcel</td> <td>4</td> <td>4</td> </tr> <tr> <td>d. Other</td> <td>11</td> <td>1</td> </tr> <tr> <td>e. Total</td> <td>167</td> <td>23</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td colspan="2">0</td> </tr> <tr> <td>g. No. of Permits</td> <td colspan="2">0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	103	17	b. Newspaper	49	1	c. Parcel	4	4	d. Other	11	1	e. Total	167	23	f. No. of Postage Meters	0		g. No. of Permits	0	
Types of Mail	Received	Dispatched																										
a. First-Class	103	17																										
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c. Parcel	4	4																										
d. Other	11	1																										
e. Total	167	23																										
f. No. of Postage Meters	0																											
g. No. of Permits	0																											
15. Finances a. FY		Receipts b. EAS Step 1 PM Basic Salary (no Cola) c. PM Fringe Benefits (33.5% of b.) 2008 \$ 23,407 \$ 33168 \$11,111 2009 \$ 22,151 2010 \$ 20,857																										
16a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 10/31/2012 Annual Lease \$ 1380 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input checked="" type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain: Landlord conflicts in 2009 over possible alcohol serving bar to be established in Post Office Lobby. This issue was settled in 2009. Currently the earned hours are under 2 hours per day.																												
17. Schools, Churches and Organization in Service Area: No: 0		19. Administrative/Emanating Office (Proposed):																										
None This is a remote forest area with vacation cabins used in the summer months and no services or urban institutions. There is only one commercial building, which houses the store and the post office. Forest Service personnel do drive through occasionally. There is a church camp used only in the summer that is up river. Several of the full time residents have home businesses.		Name ENTIAE EAS Level 15 Miles Away 12.0 Window Service Hours: M-F 9:00 to 12:00 and SAT N/A Lobby Hours: M-F 13:00 to 17:00 SAT 24 hours PO Boxes Available: 86																										
18. Businesses in Service Area: No: 1		20. Nearest Post Office (if different from above):																										
Post Office is in a corner of a store and restaurant building, which is the only business in this community. There is a summer use only church camp up river.		Name ENTIAE EAS Level 15 Miles Away 12.0 Window Service Hours: M-F 9:00 to 12:00 and SAT N/A Lobby Hours: M-F 13:00 to 17:00 SAT 24 hours PO Boxes Available: 85																										
21. Prepared by																												

Printed name and title DOREEN KAROLY		Signature DOREEN KAROLY	Telephone No. AC () (206) 442-6171
PO Discontinuance Coordinator Name DOREEN KAROLY	Telephone No. AC () (206) 442-6171	Location SEATTLE, WA	

PS Form 4920, June 1993



A. Office

Name: ARDENVOIR State: WA Zip Code: 98811
Area: WESTERN District: SEATTLE PFC
Congressional District: WA-04 County: CHELAN
EAS Grade: 11 Finance Number: 540406
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Doreen Karoly
Title: SEATTLE PFC Post Office Review Coordinator
Tele No: (206) 442-6171

Date: 08/12/2011
Fax No: (206) 442-6167



05/12/11

OIC/POSTMASTER

SUBJECT: ARDENVOIR Post Office

Enclosed are questionnaires addressed to customers of the ARDENVOIR Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 05/09/2011 for further review.

Doreen Karoly
Post Office Review Coordinator
Enclosures



04/18/2011

POSTAL CUSTOMER
ARDENVOIR POST OFFICE
ARDENVOIR, WA 98811

Dear Postal Service Customer:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The Postmaster at the Ardenvoir Post Office retired on 10/02/2009. The Office is being studied for possible closing or consolidation for the following reasons: Earned workload is less than 2 hours per day. Ardenvoir Post Office occupies the corner of Cooper's Store in the unincorporated community of Ardenvoir WA. The facility quarters are cramped (approx 10' by 8') and the surrounding Entiat River Valley is served by the Highway Contract Route from Entiat. The Entiat Valley is only accessible from the east up the Entiat River Rd. The customer base is limited and not expected to grow. The USPS can provide regular and effective service by the existing HCR service and by a Community Post Office in the store. Customers were very receptive to a ZIP Code change allowing the use of 98811 with both street address and PO Box address in the CPO.

Briefly, we would like to provide pickup and delivery of your mail, as well as the sale of stamps and all other customary postal services, by highway contract route service emanating from the Entiat Post Office.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier. Retail services are also available at the Entiat Post Office, located 12.0 miles away. Hours of service at this office are 9:00 to 12:00 and 13:00 to 17:00, Monday through Friday, and N/A on Saturday. Post Office box service is available at this location at the same fees.

I invite you to think about a possible change to highway contract route service. Please return the enclosed questionnaire by 05/09/2011 using the pre-addressed envelope provided or at the community meeting. Please be aware that, if we formalize a proposal, your questionnaire will become part of an official record and will be available for public viewing.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Entiat Library 14138 Kinzel St in Entiat WA on Monday, May 09, 2011 from 13:00 to 15:00 to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Doreen Karoly at (206) 442-6171.

Thank you for your assistance.

Sincerely,

A handwritten signature in dark ink, appearing to read "MARV HERTZBERG".

MARV HERTZBERG
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations,
Carrier delivery information CBU information sheet (when appropriate)



Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you use the ARDENVOIR Post Office for each of the following:

Postal Services	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- b. Resetting/using postage meter ☐ YES ☐ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, etc. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:



- If you have carrier delivery, there will be no change to your delivery service — proceed to question 4. If you currently receive
3. Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service will compare to your current service?

☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse

If yes, please explain:

4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☐ Shopping

☐ Personal needs

☐ Banking

☐ Employment

☐ Social needs

5. Do you currently use local businesses in the community?

☐ Yes ☐ No

If yes, would you continue to use them if the Post Office is discontinued?

☐ Yes ☐ No

Mailing Address

Name:

Address:

Telephone:

Date:

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

USPS AMS Room 305
PO Box 90304
Seattle WA 98109-9321

First-Class Mail
Postage & Fees Paid
USPS
Permit No. G-10

DOCKET NO.

98811

ITEM NO.

2

PAGE

4

POSTAL CUSTOMER
ARDENVOIR WA 98811

UNITED STATES POSTAL SERVICE

Dear Postal Customer:

The Postal Service is currently experiencing the worst financial shortfall in its history and at this time, we are considering all available options to reposition the Postal Service to continue to be an efficient and effective service organization for our customers today and into the future. With this in mind, we are notifying you, as a valued Postal customer, that the closure of the Ardenvoir Post Office is currently being considered. Any decision to close a Post Office is thoroughly evaluated to ensure that continued quality customer service is provided with minimal impact to the community. We are interested in your input and encourage you to complete the enclosed survey. When completed, you may either mail it to the return address below or simply hand your completed survey to any employee at the Ardenvoir Post Office. You are also invited to attend a community meeting being held on Monday, May 9, 2011, at the Entiat Library located at 14138 Kinzel St., Entiat, WA at 1:00 PM, where the possible closure will be discussed. If this closure takes place, it will require changes in the delivery methods to your community. For those of you who currently have a Post Office Box at the Ardenvoir Post Office, options may include street delivery by a letter carrier to your physical address, or delivery to a Post Office Box in a different Postal facility. Regardless of the option chosen, the Postal Service will endeavor to make this transition as easy and uncomplicated as possible. We do, however, understand that change is never easy. If you have any questions in regard to this matter, or need assistance of any kind, please do not hesitate to contact Guy Bennett at 206 378-2500. Your cooperation is very much appreciated.

Sincerely,


Marv Hertzberg

Manager, Post Office Operations Area 4

USPS AMS Room 305
PO Box 90304
Seattle WA 98109-9321

Place Postage Here
Cannot be mailed
without postage

USPS AMS Room 305
PO Box 90304
Seattle WA 98109-9321



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
b. Mail letters at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
c. Mail parcels at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
d. Pick up Post Office Box mail at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
e. Picking up general delivery mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
f. Buying money orders: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation: at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
h. Sending Express Mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
i. Buying stamp-collecting material _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____

Additional Comments: _____

2. What Post Office(s) other than Rice do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: _____ Miles one way: _____ Comment: _____

Name of Post Office: _____ Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the permanent closure the Rice Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: _____

Name: _____
(Please print your name)

Address: _____

Telephone number: _____ Date: _____

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by April 22, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/24/2011

BRUCE LOCKWOOD

P.O. BOX 367
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>Ardenvoir, Wa 98811</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>5</u>
b. Mail letters at: <u>Ardenvoir, Wa 98811</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>5</u>
c. Mail parcels at: <u>Ardenvoir, Wa 98811</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>5</u>
d. Pick up Post Office Box mail at: <u>Ardenvoir Wa 98811</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>5</u>
e. Picking up general delivery mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____
f. Buying money orders: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____
h. Sending Express Mail: <u>Ardenvoir, Wa 98811</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>5</u>
i. Buying stamp-collecting material: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____

Additional Comments: I will not be very happy if our post office closes, if so, our service will be surely missed!

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Entiat, Wa 98822 Miles one way: 5 Comment: _____

Name of Post Office: X Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: _____

Name: Bruce N. Lockwood
(Please print your name)

Address: P.O. Box 367 - Ardenvoir, Wa 98811

Telephone number: 509-784-7016 Date: 5/5/11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/24/2011

CHRISTINE BOUSCHOR

P.O. BOX 265
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mail letters at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at: <u>Ardenvoir</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail: <u>Ardenvoir N/A</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Buying money orders: <u>N/A</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material: <u>Ardenvoir N/A</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Ardenvoir Miles one way: 7 Comment: _____
Name of Post Office: Entiat Miles one way: 20 Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: _____
Please DO NOT Close the Ardenvoir P.O.
Living 17 miles up River, being a homemaker, it would
Greatly affect my life. It would be an Enormous
inconvenience for me if the Ardenvoir Post Office
closed. That would NOT help in ANY manner. It is a BAD
Idea

Name: Christine Bouschor
(Please print your name)
Address: PO Box 265 Ardenvoir 713515 Entiat River Rd
Telephone number: 509-5070 Date: 4/26/11



05/24/2011

CHRISTY AND GEOFF GOWING

P.O. BOX 302
ARDEMOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>ARDENVOIR</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>2</u>
b. Mail letters at: <u>ARDENVOIR</u>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at: <u>ARDENVOIR</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at: <u>ARDENVOIR</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail: <u>ARDENVOIR</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: <u>ARDENVOIR</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> -occ	<input type="checkbox"/>	
h. Sending Express Mail: <u>ARDENVOIR</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/> -occ	<input type="checkbox"/>	
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: WE USE ARDENVOIR FOR ALL OF OUR MAILING NEEDS.

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: NONE Miles one way: _____ Comment: I WORK NIGHT SHIFT
Name of Post Office: _____ Miles one way: _____ Comment: NO OFFICES OPEN.

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: I RELY ON THE ARDENVOIR POST OFFICE EVERY DAY FOR MY MAIL NEEDS. MY HUSBAND AND I BOTH WORK NIGHT SHIFTS. WE WOULD HAVE TO AWAKEN IN THE MIDDLE OF WHAT WE CALL OUR NIGHT AND TRAVEL DOWN 12 MILES EVERY DAY TO RECEIVE OUR MAILING NEEDS. THE DIFFERENCE OF 2 MILES AND 12 MILES IS HUGE IF ITS THE MIDDLE OF THE NIGHT FOR YOU.
Name: CHRISTY GOWING AND GEOFF GOWING
(Please print your name)

Address: PO BOX 302 ARDENVOIR, WA 98811

Telephone number: 509 784-2514 Date: 04/27/2011



05/24/2011

COLLEEN RIDLEY

P.O. BOX 360
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>1</u>
b. Mail letters at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>1</u>
c. Mail parcels at: <u>(seasonally)</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>1</u>
d. Pick up Post Office Box mail at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Buying money orders: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>1</u>
h. Sending Express Mail: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Ardenvoir Miles one way: 1 Comment: _____
Name of Post Office: _____ Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: I need this Post Office to remain open as I do not drive. I am not sure what will happen if it closes. There is not a mailbox for my use. Please keep open.

Name: Colleen Ridley
(Please print your name)

Address: PO Box 360 Ardenvoir 98811

Telephone number: _____ Date: 4/28/11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/24/2011

ERNEST BURRELL

P.O. BOXD 234
, ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>Ardenvoir</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
b. Mail letters at: <u>Ardenvoir</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
c. Mail parcels at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
d. Pick up Post Office Box mail at: <u>Ardenvoir</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
e. Picking up general delivery mail: <u>Ardenvoir</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
f. Buying money orders: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation: at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
h. Sending Express Mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
i. Buying stamp-collecting material: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Ardenvoir Miles one way: 11 Comment: _____
Name of Post Office: _____ Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: we are snow birds and
do not want to put up a
postal box, the nearest post office
is 24 miles from where
we live.

Name: Ernest Burrell
(Please print your name)

Address: PO Box 234 Ardenvoir 98811

Telephone number: 509 784 2801 Date: 4-28-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/24/2011

GAYLEN G> WILLOTT

P.O. BOXD 403
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

98811
22
6A



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>2</u>
b. Mail letters at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
c. Mail parcels at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
d. Pick up Post Office Box mail at: <u>Ardenvoir</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>4</u>
e. Picking up general delivery mail: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>4</u>
f. Buying money orders: <u>11</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>4</u>
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
h. Sending Express Mail: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
i. Buying stamp-collecting material: <u>NA</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>11</u>

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Ardenvoir Miles one way: 2 Comment: _____
Name of Post Office: Entiat Miles one way: 12 Comment: uses more gas

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments:

1) Stop Saturday mail nationwide so little post offices across the nation can stay open - rural mailboxes are not safe and they get destroyed regularly (snowplows/vandals)
2) shorten daily hours on small po's, but don't close it.

Name: Gaylen G. Willett
(Please print your name)

Address: POB 403, Ardenvoir, 98811

Telephone number: 509 679-4619 Date: 4-26-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/24/2011

JOE MOLLER

P.O. BOX 424
, ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

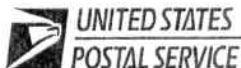
If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

98811
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7A



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>98811</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>1</u>
b. Mail letters at: <u>98811</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>1</u>
c. Mail parcels at: <u>98811</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>1</u>
d. Pick up Post Office Box mail at: <u>98811</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>1</u>
e. Picking up general delivery mail: <u>98811</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>1</u>
f. Buying money orders: <u>98811</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>1</u>
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: <u>98811</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>1</u>
h. Sending Express Mail:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: THE P.O. IS A NICE ADDITION TO OUR SMALL
COMMUNITY - THE TWO LADIES HAVE BEEN VERY HELPFUL

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: 98811 Miles one way: 1 Comment: USE IT EVERY DAY
Name of Post Office: _____ Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: IT IS APPROX. 28 MI ROUND TRIP TO THE
CLOSEST P.O. (98822) TO USE A P.O. BOX. WE HOPE
YOU WILL NOT CLOSE 98811 P.O.

Name: JOE MOLLER
(Please print your name)

Address: 250 MAD RIVER RD, ARDENVOIR WA 98811 - P.O. Box 242

Telephone number: 509-784-2462 Date: 4-27-2011

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/24/2011

KELLY FELLOWS

7794 ENTIAT RD #1
ENTIAT WA 98822

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>ARDENVOIR</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3</u>
b. Mail letters at: <u>ARDENVOIR</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3</u>
c. Mail parcels at: <u>ARDENVOIR</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3</u>
d. Pick up Post Office Box mail at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
e. Picking up general delivery mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
f. Buying money orders: <u>ARDENVOIR</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3</u>
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation: at: <u>ARDENVOIR</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3</u>
h. Sending Express Mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
i. Buying stamp-collecting material: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: _____ Miles one way: _____ Comment: _____
Name of Post Office: _____ Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: I have a disability and need
my postal service here in Ardenvoir.

Name: Kelly R Fellows
(Please print your name)
Address: 7794 Kentia Rd #1 Kentia WA
Telephone number: _____ Date: 4/27/11



05/24/2011

LAURIE AND JIM RICH

P.O. BOX 335
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

98811
22
9A



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
b. Mail letters at: <u>Ardenvoir</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at: <u>Ardenvoir</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail: <u>Ardenvoir</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail: <u>Ardenvoir</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: Closing Ardenvoir etc would be an incredible loss and inconvenience to the community

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Ardenvoir Miles one way: 1 Comment: Several times a day
Name of Post Office: Entiat Miles one way: 10 Comment: Weekly

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: There are alot of people who would be cut off if you close the Ardenvoir site. Older people who live up river. Would either have to get new box in Entiat (the drive could take up to 1/2 hr) or put box in along rd, increasing risk of theft, personal injury, complicating snow plow situation.

Name: Laurie & Jim Rich
(Please print your name)

Address: P.O Box 335, Ardenvoir Wa 98811

Telephone number: 509-784-2451 Date: 4-27-2011



05/24/2011

LISA MESSMER
P.O. BOX 770
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

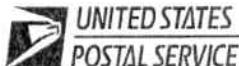
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg". The signature is stylized with a large, sweeping "M" and a distinct "Hertzberg" following it.

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>4</u>
b. Mail letters at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>4</u>
c. Mail parcels at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>4</u>
d. Pick up Post Office Box mail at: <u>Ardenvoir</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>4</u>
e. Picking up general delivery mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>4</u>
f. Buying money orders: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>4</u>
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation: at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>4</u>
h. Sending Express Mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>4</u>
i. Buying stamp-collecting material: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>4</u>

Additional Comments: I use this post office daily & don't want to lose service.

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: _____ Miles one way: _____ Comment: _____

Name of Post Office: _____ Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: The Entiat Post Office is much further to drive to, and out of my way if I need to drive to Wenatchee. I don't like the idea of getting mail delivered on the road, & would not be able to afford driving to Entiat on a daily basis. I hope we can keep the Ardenvoir Post Office open.

Name: Lisa Messmer
(Please print your name)

Address: PO Box 770 Ardenvoir, WA 98811

Telephone number: 784-0363 Date: 4-26-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/24/2011

LULA DEPEW

P.O. BOX 406
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

98811
22
11A



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>Ardenvoir PO</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
b. Mail letters at: <u>Ardenvoir PO</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
c. Mail parcels at: <u>Ardenvoir PO</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
d. Pick up Post Office Box mail at: <u>Ardenvoir PO</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
e. Picking up general delivery mail: <u>Ardenvoir PO</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>Whenever it comes in</u>
f. Buying money orders: <u>Ardenvoir PO</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: <u>Ardenvoir PO</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
h. Sending Express Mail: <u>Ardenvoir PO</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>Whenever I need to</u>
i. Buying stamp-collecting material: <u>Ardenvoir PO</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____

Additional Comments: Ardenvoir PO has been here around 100 yrs or so.

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Ardenvoir PO Miles one way: 2 miles Comment: I need Ardenvoir P.O.

Name of Post Office: _____ Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: Please do not shut down this P.O. For senior citizens like me it would be a big problem trying to go every day to get mail at another P.O. I feel it is not safe to get mail on the road because I'm not here every day to pick it up. We need the P.O. to keep us on the map. I was PM here for 8 yrs.

Name: Lula DePew
(Please print your name)

Address: PO Box 406 - Ardenvoir Wa 98811

Telephone number: 509-784-1905 Date: _____

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/24/2011

MAURICE CROSSMAN

11825 ENTIAT RIVER RD
ENTIAT WA 98822

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

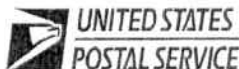
If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

98811
22
12A



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>Ardenvoir West</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>4</u>
b. Mail letters at: <u>Ardenvoir</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
c. Mail parcels at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
d. Pick up Post Office Box mail at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____
e. Picking up general delivery mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
f. Buying money orders: <u>Ardenvoir West</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: <u>Ardenvoir West</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>11</u>
h. Sending Express Mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
i. Buying stamp-collecting material: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____

Additional Comments: all the senior citizens use this post office
and new comers

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: None Miles one way: _____ Comment: _____
Name of Post Office: None Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: _____

I would have to go to Wenatchee to get many orders stamps
conf delivery or any other special services. I don't
drive and have to get a ride or have some one
else do it. We don't want to depend on some one else.
I don't have a computer.

Name: Maricene Crossman
(Please print your name)

Address: 11825 Entiat River Rd Entiat WA

Telephone number: 509-784-1547 Date: 4-27-11



05/24/2011

MARY HURSH
P.O. BOX 285
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>Ardenvoir Post Office</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>.5</u>
b. Mail letters at: <u>Ardenvoir Post Office</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>.5</u>
c. Mail parcels at: <u>Ardenvoir Post Office</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>.5</u>
d. Pick up Post Office Box mail at: <u>Ardenvoir USPO</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>.5</u>
e. Picking up general delivery mail: <u>Ardenvoir USPO</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>.5</u>
f. Buying money orders: <u>Ardenvoir USPO</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>.5</u>
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation: at: <u>Ardenvoir USPO</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>.5</u>
h. Sending Express Mail: <u>Ardenvoir USPO</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>.5</u>
i. Buying stamp-collecting material: <u>Ardenvoir USPO</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>.5</u>

Additional Comments: Pick up and use parcel boxes & envelopes, get answers to any questions I have, and sometimes pick up others mail with their authority, if they can't do it.

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Ardenvoir, USPO Miles one way: .5 Comment: Almost every day I go
Name of Post Office: Entiat USPO Miles one way: 12 Comment: Rarely! Here!!

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: Ardenvoir, WA 98811 has been my mailing address & zip code for 24 yrs. I receive a lot of confidential letters & such. Plus I have never had to worry about identity theft, not receiving my mail, and going to Entiat would be a 24 mile turn-around for me. I am disabled & live on a set amount of money. I live in the town proper & wish to

Name: Mary E Hursh
(Please print your name)

Address: PO Box 285 Ardenvoir, WA 98811

Telephone number: (509) 784-2464 Date: 4/28/2011

without a zip code and PO Box, I will die!! If possible with Daryl or anyone else knowing my business!

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/24/2011

MEREDITH AND A.J. BEHRENS

589 MAD RIVER RD
AREDEVOR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

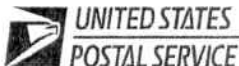
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>ARDEVNOIR</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>1.1 miles</u>
b. Mail letters at: <u>ARDEVNOIR</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at: <u>ARDEVNOIR</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at: <u>ARDEVNOIR</u>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail: <u>OPTION NOT AVAILABLE PER POSTMISTRESS 20 YEARS AGO</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders: <u>SELDOM</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: <u>ARDEVNOIR</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail: <u>ARDEVNOIR</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: WOULD HAVE CHECKED "PERIODICALLY" OR "OCCASIONALLY" HAD THAT OPTION BEEN OFFERED

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: ARDEVNOIR Miles one way: 1.1 Comment: ENTIAI IS 10+ MILES ONE WAY
Name of Post Office: _____ Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardevnoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: POST BOX AT ENTIAI NOT FEASIBLE. (NOT ACCEPTABLE)
PREFERENCE (ASSUMING ARDEVNOIR CLOSES) WOULD BE DELIVERY TO OUR OWN PERSONAL POST BOX ON MAD RIVER ROAD.

Name: MEREDITH + A.J. BEHRENS
(Please print your name)

Address: 589 MAD RIVER RD., ARDEVNOIR, WA 98811

Telephone number: 784-2967 Date: 5-5-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/24/2011

MR AND MRS DEAN FISHER

P.O. BOX 355
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
b. Mail letters at: <u>" "</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at: <u>" "</u>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at: <u>Ardenvoir, Wash 98811</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>WHEN NEEDED</u>
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation: at: <u>ARDENVOIR, WASH 98811</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>OFTEN WHEN NEEDED</u>
h. Sending Express Mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Additional Comments: WE USE THE POST OFFICE OFTEN FOR MANY THINGS
SENDING MAIL. PACKS LOT. WE NEED OUR OFFICE

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: ARDENVOIR Miles one way: 1/4 Comment: _____

Name of Post Office: ARDENVOIR ENTIST Miles one way: 1/10 Comment: TO FAR TO FAR

30 MI. 1/2

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: _____

We are getting older. I won't drive to Entist every day the
price of fuel. We need our Post Office at Ardenvoir for
many reasons. Making Packages receiving packages, mail of
all kinds.

Name: MR. MRS DEAN M FISHER
(Please print your name)

Address: PO Box 355, ARDENVOIR, WASH 98811

Telephone number: 509 784-1776 Date: 4-28-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/24/2011

MIKE MACMASTER

220 ARDEN RD
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>ARDENVOIR</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
b. Mail letters at: <u>11</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at: <u>11</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at: <u>11</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail: <u>11</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders: <u>11</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: <u>11</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail: <u>11</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: NONE Miles one way: _____ Comment: _____

Name of Post Office: _____ Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: NO WAY CAN WE DO WITHOUT THIS
P.O.

Name: MIKE MAC MASTER
(Please print your name)

Address: 220 ARDEN RD

Telephone number: 784-2080

Date: 4/27/11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/24/2011

PATRICIA KAY DANIELS

P.O. BOX 396
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

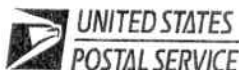
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>Ardenvoir, WA.</u>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
b. Mail letters at: <u>Ardenvoir, WA.</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
c. Mail parcels at: <u>Ardenvoir, WA.</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
d. Pick up Post Office Box mail at: <u>Ardenvoir, WA.</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
e. Picking up general delivery mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
f. Buying money orders: <u>Ardenvoir, WA.</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: <u>Ardenvoir, WA.</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
h. Sending Express Mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
i. Buying stamp-collecting material: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Ardenvoir, WA. Miles one way: 1 Comment: _____
Name of Post Office: _____ Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: _____

I would have to drive 112 miles to the nearest P.O. OR Wenatchee (30 miles) to do my postal business

This is a Historical place - As for Cost - The Rent isn't that much plus P.M.R. ARE Running it.

Name: PATRICIA KAY DANIELS
(Please print your name)

Address: P.O. Box 396 Ardenvoir, WA. 98811-0396

Telephone number: 509 784 9509 Date: 4-28-11



05/24/2011

SONJA OLDHAM
P.O. BOX 370
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>Ardenvoir PO</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>5</u>
b. Mail letters at: <u>Ardenvoir PO</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>5</u>
c. Mail parcels at: <u>Ardenvoir PO</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>5</u>
d. Pick up Post Office Box mail at: <u>Ardenvoir PO</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders: <u>Ardenvoir PO</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: <u>Ardenvoir PO</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material: <u>Ardenvoir PO</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Ardenvoir WA Miles one way: 5 Comment: _____
Name of Post Office: _____ Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: The rent on the PO at Ardenvoir is extremely low. The PO is not paying a regular Postmaster salary for the hours so is getting the work done for less money. The PO has been at this location since 1931. It provides a service to many people living up the Entiat Valley—not just boxholders.

Name: Sonja Oldham
(Please print your name)

Address: PO Box 370

Telephone number: 784-1291

Date: 4/27/11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/24/2011

SHARLENE AND LES SHANK

10796 RIVER RD
ENTIAT WA 98822

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
b. Mail letters at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
c. Mail parcels at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
d. Pick up Post Office Box mail at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
e. Picking up general delivery mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
f. Buying money orders: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation: at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
h. Sending Express Mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____
i. Buying stamp-collecting material: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Ardenvoir Miles one way: 2 Comment: _____

Name of Post Office: _____ Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: We think it would be a real shame to close the Ardenvoir post office. It's been there as long as we can remember. Even tho we get our mail on the Entiat route, we get stamps, mail pkgs, at Ardenvoir because it's so close & handy. It's 2 miles away. Entiat is 12 miles. Our renter gets her mail at Ardenvoir & it's so handy - we go right by it. To go up to Entiat would be unhandy.

Name: SHARLENE & LES SHANK (Please print your name)

Address: 10796 River Rd. Entiat, Wa. 98822

Telephone number: 784-1585 Date: May 4, '11



05/24/2011

VIRGINIA COOPER
P.O. BOX 286
ARDENVOIR WA 98811

Dear Postal Service Customer:

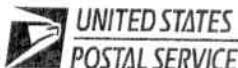
Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Hertzberg". The signature is stylized with a large "M" and a distinct "H".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>1/2</u>
b. Mail letters at: <u>Ardenvoir</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>1/2</u>
c. Mail parcels at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>1/2</u>
d. Pick up Post Office Box mail at: <u>Ardenvoir</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>1/2</u>
e. Picking up general delivery mail:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: <u>Ardenvoir</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Ardenvoir Miles one way: 1/2 Comment: _____
Name of Post Office: _____ Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: _____

Name: Virginia Cooper
(Please print your name)

Address: 9317 Entiat River Rd / P.O. Box 286 Ardenvoir

Telephone number: 509-784-1135

Date: 4-30-2011

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/24/2011

DIANA JO LAVERY
P.O. BOX 363
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "Marv Hertzberg". The signature is stylized with a large "M" and a cross-like flourish at the end.

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>ARDENVOIR</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>10</u>
b. Mail letters at: <u>ARDENVOIR</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>10</u>
c. Mail parcels at: <u>ARDENVOIR</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>10</u>
d. Pick up Post Office Box mail at: <u>ARDENVOIR</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>10</u>
e. Picking up general delivery mail: <u>N/A</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
f. Buying money orders: <u>N/A</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: <u>ARDENVOIR</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>10</u>
h. Sending Express Mail: <u>N/A</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material: <u>N/A</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: WE ARE VERY PLEASED WITH THE SERVICE AT ARDENVOIR & WOULD HAVE TO

DRIVE 20 MILES ONE WAY INSTEAD OF 10 IF IT CLOSES

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: ARDENVOIR Miles one way: 10 Comment: THAT'S WHY WE USE
Name of Post Office: N/A Miles one way: 0 Comment: N/A

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: PLEASE DO NOT CLOSE THE ARDENVOIR POST OFFICE - IT IS AN IMPORTANT PART OF OUR COMMUNITY.

Name: DIANA-JO LAVERY
(Please print your name)

Address: PO Box 363 ARDENVOIR WA 98811
805-674-0234

Telephone number: ARDENVOIR Date: 5.2.11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/24/2011

GLADYS SHANNON
P.O. BOX 401
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

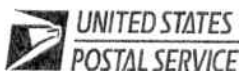
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>1 mile</u>
b. Mail letters at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
c. Mail parcels at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at:	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders:	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation: at:	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail:	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
Additional Comments:					

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: none Miles one way: _____ Comment: out of the way
Name of Post Office: _____ Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: We need our post office building.

We have a lot of elderly people in our valley who cannot get mail in route boxes but the upkeep is great esp in winter (we have a lot of snow) so we have to have a post office.

Name: Gladys Shannon (Please print your name)
Address: 8431 ERR- PO Box 101 Ardenvoir
Telephone number: 784-0352 Date: 4-29-11
Very inconvenient esp with high gas prices



05/24/2011

JANET LEONARD

292 31ST ST NW
WENATCHEE WA 98802

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



- | Postal Services | | Daily | Weekly | Monthly | Never | Miles one way |
|---|--|--------------------------|--|-------------------------------------|-------------------------------------|------------------|
| a. Buy stamps at: | <u>Ardenvoir, Ephrata, E. Wenatchee</u> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | _____ |
| b. Mail letters at: | <u>Ardenvoir, Ephrata, E. Wenatchee</u> + <u>Wenatchee</u> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | _____ |
| c. Mail parcels at: | <u>Ardenvoir, Ephrata, E. Wenatchee</u> | <input type="checkbox"/> | <u>Randomly</u> | <input type="checkbox"/> | <input type="checkbox"/> | _____ |
| d. Pick up Post Office | | | | | | |
| Box mail at: | <u>Ardenvoir</u> | <input type="checkbox"/> | <u>Bi</u>
<input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <u>3.5 miles</u> |
| e. Picking up general delivery mail: | _____ | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | _____ |
| f. Buying money orders: | _____ | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | _____ |
| g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation: | | | | | | |
| at: | <u>E. Wenatchee</u> | <u>Randomly</u> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | _____ |
| h. Sending Express Mail: | <u>E. Wenatchee</u> | <u>Randomly</u> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | _____ |
| i. Buying stamp-collecting material | _____ | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | _____ |

Additional Comments: I st. 1) prefer the personal touch of letters and cards. Can't do that with E-mail.

- Name of Post Office: Wenatchee Miles one way: 13 Comment: To crowded
- Name of Post Office: E. Wenatchee Miles one way: 7 Comment: Use Some
- Ephrata 10 Near Parents home

- Your additional comments: I got my box in Ardensoor when I thought I was moving to the area. That move did not happen but I liked having a box (not street delivery because I'm away from home alot and don't like leaving mail at the street) so much I've been driving thirty five miles each way for over 10 years and will miss this box.

Address: 292 31st St. N.W. East Wenatchee, WA 98802

Date: 05-05-2011

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/24/2011

JOSEPH AND JODY SONNY

P.O. BOX 395
, ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg". The signature is stylized with a large "M" and a long horizontal stroke.

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	12
b. Mail letters at: _____	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11
c. Mail parcels at: _____	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11
d. Pick up Post Office Box mail at: _____	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11
e. Picking up general delivery mail: _____	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11
f. Buying money orders: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation: at: _____	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	11
h. Sending Express Mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Ardenvoir Miles one way: 12 Comment: _____
Name of Post Office: _____ Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: _____

Name: Josephine Mary Sennacy
(Please print your name)

Address: P.O. Box 395 - Ardenvoir WA

Telephone number: 504-1286 Date: 5-2-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/24/2011

KAREN SNYDER

13176 ENTIAT RIVER RD
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
b. Mail letters at: <u>Ardenvoir</u>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
c. Mail parcels at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
d. Pick up Post Office Box mail at: <u>Ardenvoir</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
e. Picking up general delivery mail: <u>Ardenvoir</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
f. Buying money orders: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____
g. Special services, including Certified mail, Registered mail, insured mail, Delivery Confirmation, or Signature Confirmation:					
at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
h. Sending Express Mail: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
i. Buying stamp-collecting material _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____

Additional Comments: I am 25 miles from the next nearest post office a struggle to get to. I also run my business w/ this location as my ADD. will cost alot to change

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Ardenvoir Miles one way: 10 Comment: must go to it
Name of Post Office: _____ Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: It would be a hardship to us to close this facility we are a long distance from the next available facility (25 miles). They also close mid day so it takes 1 hour of driving + limited hours. our business address is here + changing all my information would also be a great cost + inconvenience to us -

Name: Karen Snyder
(Please print your name)

Address: 13176 Entiat River RD ~~Entiat~~ ARD?

Telephone number: 509-784-1523 Date: 4-30-11



05/24/2011

MUSIE STANAWAY

P.O. BOX 405
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

98811

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Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>Ardenvoir P.O.</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>4 miles</u>
b. Mail letters at: <u>" "</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>" "</u>
c. Mail parcels at: <u>" "</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>" "</u>
d. Pick up Post Office Box mail at: <u>" "</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>" "</u>
e. Picking up general delivery mail: <u>" "</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>" "</u>
f. Buying money orders: <u>" "</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>" "</u>
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: <u>Ardenvoir P.O.</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>" "</u>
h. Sending Express Mail: <u>" "</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>" "</u>
i. Buying stamp-collecting material: <u>" "</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>" "</u>

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Euclid P.O. Miles one way: 14 mi. Comment: _____

Name of Post Office: Ardenvoir Miles one way: 4 mi. Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: Closing Ardenvoir Post Office
would be detrimental to us & the entire
community.

Name: Musie I. Stanaway
(Please print your name)

Address: 12055 Euclid River Rd. - P.O. Box 405 Ardenvoir

Telephone number: 784-1186 Date: 4-26-11



05/24/2011

ROBERT SHANK

P.O. BOX 351
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

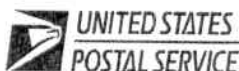
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: _____	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1
b. Mail letters at: _____	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1
c. Mail parcels at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
d. Pick up Post Office Box mail at: _____	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail: _____	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: ARDENVOIR Miles one way: 1 Comment: _____

Name of Post Office: ENTIAT Miles one way: 12 Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: Have had P.O. Box 68 yrs. at 98811
Would have to change address all across U.S. Cost
of fuel 12 miles to get mail or mail boxes. Mail
Box on R. Route unsatisfactory. Snow plows it
down in winter. Kids damage with ball bats,
thieves steal mail, also, mail misplaced.

Name: ROBERT PSANK
 (Please print your name)

Address: P.O. Box 351 Ardenvoir, Wash. 98811

Telephone number: 509-784-1492 Date: 05-03-2011

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/24/2011

ROGER GOULD
16953 TYEE DR
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

98811
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Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: 98811	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	13
b. Mail letters at: 98811	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13
c. Mail parcels at: 98811	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13
d. Pick up Post Office Box mail at:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
e. Picking up general delivery mail:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation: at: 98811	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	13
h. Sending Express Mail:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material 98811	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	13

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: _____ Miles one way: _____ Comment: _____
Name of Post Office: _____ Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments:

I ship 100 to 125 parcels every month through to Ardenvoir Post office. Over half of these are for International destinations. My small business needs this office to stay open.

Name: Roger Gould
(Please print your name)

Address: 16953 Tye Drive

Telephone number: 509-784-1845 Date: 5-4-11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/24/2011

SHARON ROSE

8763 ENTIAT RIVER RD
ENTIAT WA 98822

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>1/2 mi</u>
b. Mail letters at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>"</u>
c. Mail parcels at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>"</u>
d. Pick up Post Office Box mail at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____
e. Picking up general delivery mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____
f. Buying money orders: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>1/2 mi</u>
h. Sending Express Mail: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>"</u>
i. Buying stamp-collecting material: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____

Additional Comments: I would have to drive 12 miles to do any postal activities (24 miles roundtrip)

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Entiat Miles one way: 12 Comment: available but off my travel path
Name of Post Office: _____ Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: I think you have already made your decision to close the Ardenvoir P.O. This is just a formality you're going through. The inconvenience to your postal patrons is of no concern to you; it's about the almighty dollar. Too bad -

Name: Sharon M. Rose
(Please print your name)

Address: 8763 Entiat River Rd Entiat, WA 98822

Telephone number: 509-784-1917 Date: 4-30-2011

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/24/2011

TAMARA SEDIN
P.O. BOX 372
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	1/4
b. Mail letters at: _____	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1/4
c. Mail parcels at: _____	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1/4
d. Pick up Post Office Box mail at: _____	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	1/4
e. Picking up general delivery mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
f. Buying money orders: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation: at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
h. Sending Express Mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	
i. Buying stamp-collecting material _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Ardenvoir Miles one way: 1/4 Comment: Like this
Name of Post Office: _____ Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: _____

If we can't have the Post Office
Couldn't you put a bank of boxes down
in Mill Camp, Ardenvoir

Name: Tamara L Sedio
(Please print your name)

Address: P.O. Box 372 Ardenvoir

Telephone number: (509) 784-2731 Date: 5/2/11



05/24/2011

WES CHILDERS
8763 ENTIAT RIVER RD
, ENTIAT WA 98822

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Hertzberg". The signature is stylized with a large "M" and a long horizontal stroke.

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: _____	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>1</u>
b. Mail letters at: _____	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>1</u>
c. Mail parcels at: _____	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>1</u>
d. Pick up Post Office Box mail at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
e. Picking up general delivery mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
f. Buying money orders: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation: at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
h. Sending Express Mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
i. Buying stamp-collecting material: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: None Miles one way: _____ Comment: _____

Name of Post Office: _____ Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: cl think you have already decided

Name: Wes Childers
(Please print your name)

Address: 8763 Entiat River Rd.

Telephone number: 509-784-1917 Date: 5/3/11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/24/2011

SENA WHEELER

P.O. BOX 256
ARDEVVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>10</u>
b. Mail letters at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>10</u>
c. Mail parcels at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>10</u>
d. Pick up Post Office Box mail at: <u>Ardenvoir</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>10</u>
e. Picking up general delivery mail: <u>Ardenvoir</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>10</u>
f. Buying money orders:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>10</u>
h. Sending Express Mail: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>10</u>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: _____ Miles one way: _____ Comment: _____
Name of Post Office: _____ Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: Please do not close the
Ardenvoir post office, we use it
regularly.

Name: Sena Wheeler
(Please print your name)

Address: PO Box 256 (15495 Coyote Falls rd, Etnahart)

Telephone number: 509-784-0625 Date: 5/10/11



05/25/2011

NANCY COOPER

P.O. BOX 245
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3/4</u>
b. Mail letters at: <u>"</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>3/4</u>
c. Mail parcels at: <u>"</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<u>3/4</u>
d. Pick up Post Office Box mail at: <u>"</u>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<u>3/4</u>
e. Picking up general delivery mail: <u>"</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>3/4</u>
f. Buying money orders: <u>"</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>3/4</u>
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation: at: <u>Ardenvoir</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<u>3/4</u>
h. Sending Express Mail:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: Entiat Miles one way: 10 Comment: I have rarely used it
Name of Post Office: Wenatchee Miles one way: 32 Comment: " "

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: The inconvenience of closing our post office would mean I would do everything on line or with UPS or Fed Ex. The lack of social contact would be just as bad. As a retired person on a fixed income the extra mileage would be prohibitive. I strongly recommend you keep the Ardenvoir post office open

Name: Nancy Cooper
(Please print your name)
Address: PO Box 245 Ardenvoir WA 98811

Telephone number: 509-784-1465 Date: 4/27/11

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



05/25/2011

MICHAEL AND CHRISTINE MALLON

P.O. BOX 261
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Ardenvoir Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

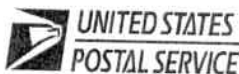
- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Ardenvoir Post Office should be pursued, a formal proposal will be posted in the Entiat Post Office and Ardenvoir Post Office at a later date. If you have additional questions or comments, please feel free to contact William Todd at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998



Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: _____	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4
b. Mail letters at: _____	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4
c. Mail parcels at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	4
d. Pick up Post Office Box mail at: _____	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	4
e. Picking up general delivery mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	1
f. Buying money orders: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	4
h. Sending Express Mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	
i. Buying stamp-collecting material: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: East Wenatchee Miles one way: 35 Comment: 3 months of the year
98802 I do not use this P.O.
 Name of Post Office: _____ Miles one way: _____ Comment: while I am working,
during the school
year, it is okay... but
not in summer.

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: UPS nor FedEx deliver up our rural road
11515 Mud Creek Rd

We have had the same box for 35 years. Our
neighbors for 65 years. The post office is
historic, from the 1930 Ardenvoir mill town.
There are many of us who cannot easily
manage trips to Entiat PO 16 miles away, with

Name: (Michael and) Christine Mallon current gas costs
 (Please print your name) nor is our mail
 Address: PO Box 261 Ardenvoir WA 98811 safe on the
rural delivery
 Telephone number: 509 784 1860 Date: 4/27/11 route 3 1/2 miles
from our house.

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.

Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the ARDENVOIR Post Office on 04/18/2011. Additionally, during the survey period, questionnaires were available at the ARDENVOIR Post Office to walk-in retail customers.

1. **Number of Questionnaires**

Total Questionnaires distributed	<u>67</u>
Favorable to proposal	<u>0</u>
Unfavorable to proposal	<u>31</u>
Expressing no opinion	<u>3</u>
Total questionnaires received	<u>34</u>

Postal Concerns

The following postal concerns were expressed

1. Concern (No Opinion):

Customers expressed concern for loss of community identity

Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

2. Concern (No Opinion):

Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

3. Concern (No Opinion):

Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

4. Concern (No Opinion):

Customers inquired about mailbox installation and maintenance

Response:

You expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

5. Concern (No Opinion):

Customers questioned the economic savings of the proposed discontinuance

Response:

You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates a positive annual savings.

6. Concern (No Opinion):

Customers were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

7. Concern (No Opinion):

Customers were concerned about mail security

Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

8. Concern (No Opinion):

Customers were concerned about senior citizens

Response:

carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

9. Concern (No Opinion):

Customers were concerned about the mailboxes being damaged by snowplows

Response:

You expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

10. Concern (No Opinion):

No Concern

Response:

Thank you for returning your survey.

11. Concern (No Opinion):

You were concerned about having to travel to another post office for service

Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (No Opinion):

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

[illegible]

Community Meeting Roster

Page 1 of 1
Date: 5-9-11
Time: 1:00

Postal Service Representatives (Names and Titles):

CUY DORSEN
MARV GORDON
JANE KING - PM ENTIAT
DEBBIE MITCHELL - PMR ENTIAT

Total Number of Customers Present: 15 Place: ENTIAT LIBRARY

This document may become a part of the official record that will be available for public viewing.

Name	Mailing Address (optional)	ZIP Code	Phone Number
Marijane Crossman	11825 Entiat River Rd	98822	784-1847
Lula DePew	PO Box 400 Ardenvoir 9396 Ent-Riv Rd	98811	509 784-1905
Christine Mallon	PO Box 261 Ardenvoir	98811	784 1860
Wanda Shank	P.O. BOX 351 Ardenvoir	98811	784-1492
Robert Shank	Same	Same	Same
Patricia Kay Wamels	P.O. Box 396 Ardenvoir	98811	784-9509
Mary Hursh	PO Box 285 ARDENVOIR	98811	784-2464
Virginia Cooper	P.O. Box 286 ARDENVOIR	98811	784-1135
Earl Carey	Wenatchee POB 397	98801	662-7342
MEREDITH BEHRENS	ARDENVOIR	98811	784-2967
A.J. BEHRENS	BOX 397 ARDENVOIR	98811	784-2967
W. W. W. W.	8855 ENTIAT RIVER Rd	98822	784-2267
MATT Hill	PO Box 262 ARDENVOIR	98811	509 784-1305
Carmel Draeger	Lake Chelan Mirror		509 682-2213
Timothy W. Olinhouse	PO Box 300 ARDENVOIR WA.	98811	509 784-1645

98811
24
2
PAGE

Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

Postal Concerns

1. **Concern (UnFavorable):**
Customer expressed a concern about package delivery and pickup
Response:
You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
2. **Concern (UnFavorable):**
Customers expressed concern about collection of outgoing mail
Response:
You expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.
3. **Concern (UnFavorable):**
Customers expressed concern for loss of community identity
Response:
You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
4. **Concern (UnFavorable):**
Customers were concerned about the mailboxes being damaged by snowplows
Response:
You expressed a concern about the mailboxes being damaged by snowplows. Please contact the postmaster of Entiat to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.
5. **Concern (UnFavorable):**
Customers expressed concern about having to erect a rural mailbox
Response:
You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located _____ miles away.
6. **Concern (UnFavorable):**
Customers expressed concern for those customers with disabilities or who do not drive who are not able to go to Entiat Post Office to pick up their mail
Response:
You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Postmaster of Entiat.
7. **Concern (UnFavorable):**
Customers were concerned about vandalism of their mail box.
Response:
The security of the mail and the safety of the roadside mail receptacle are important to the USPS and to our customers. That is why we ask that all mail receptacles be installed according to guidelines and standards in a location that the Postmaster of Entiat approves. Individual locking mail receptacles are available at home improvement stores and the USPS may be able to supply and install large 16 unit Community Box Units (CBU's) for group locations.
8. **Concern (UnFavorable):**
Customers were concerned about vandalism of their mail box.
Response:
The security of the mail and the safety of the roadside mail receptacle are important to the USPS and to our customers. That is why we ask that all mail receptacles be installed according to guidelines and standards in a location that the Postmaster of Entiat approves. Individual locking mail receptacles are available at home improvement stores and the USPS may be able to supply and install large 16 unit Community Box Units (CBU's) for group locations.

9. Concern (UnFavorable):
No Concern

Response:

Customers expressed gratitude that the postal employees in both Entiat and Ardenior were friendly and helpful. The use of newly installed roadside mail boxes was seen as an acceptable solution if they were closer to the residences and off the mail Entiat River Road in a safe and plowed location. The possible replacement of the Ardenior Post Office with a Community Post Office at Copper's Store was seen as an acceptable alternative by most attendees.

Nonpostal Concerns



04/18/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

Ardenvoir Post Office is under review for Discontinuance for having very low work hours.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Entiat Library 14138 Kinzel St in Entiat WA on 05/09/2011 from 13:00 to 15:00 to answer questions and provide information about our service.

If you have any questions, you may contact Doreen Karoly at (206) 442-6171.

Thank you for your assistance.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg". The signature is stylized with a large "M" and a long horizontal stroke.

MARV HERTZBERG
Manager, Post Office Operations



A. Office

Name: ARDENVOIR State: WA Zip Code: 98811
Area: WESTERN District: SEATTLE PFC
Congressional District: WA-04 County: CHELAN
EAS Grade: 11 Finance Number: 540406
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Doreen Karoly
Title: SEATTLE PFC Post Office Review Coordinator
Tele No: (206) 442-6171

Date: 08/12/2011
Fax No: (206) 442-6167



A. Office

Name: ARDENVOIR State: WA Zip Code: 98811
Area: WESTERN District: SEATTLE PFC
Congressional District: WA-04 County: CHELAN
EAS Grade: 11 Finance Number: 540406
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 28. There was no Congressional inquiry.

Prepared by: Doreen Karoly
Title: SEATTLE PFC Post Office Review Coordinator
Tele No: (206) 442-6171

Date: 08/12/2011
Fax No: (206) 442-6167

Proposal Checklist

Section I

Responsiveness to Community Postal Needs

- ☒ Tell what we are doing and why.
- ☒ Is reason for discontinuance justified and documented in the record?
- ☒ If suspended, what type of alternate service customers are now receiving?
- ☒ Reason for vacancy and information on postmaster/OIC
- ☒ Number of customers and type of service they received and will receive.
- ☒ Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
- ☒ Last three fiscal years of revenue and revenue units.
- ☒ Decline in service workload/reduction in EAS level, if appropriate.
- ☒ Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.
- ☒ Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
- ☒ If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
- ☒ Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
- ☒ Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
- ☒ Information on petitions and congressional inquiries included with Postal Service responses.
- ☒ Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
- ☒ Advantages and disadvantages of proposed alternate service.
- ☒ Any other pertinent information concerning Postal Service needs.

Section II

Effect on the Community

- ☒ Brief background of area, community government, population, etc.
- ☒ Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
- ☒ Was Post Office used as meeting place?
- ☒ Was Post Office a shelter for a bus stop?
- ☒ Did the Post Office have a public bulletin board?
- ☒ Were government forms available at the Post Office?
- ☒ Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?
- ☒ What is the historical value of the office?
- ☒ Is an address change necessary?
- ☒ Will the community identity be preserved?
- ☒ What are the growth trends (flat, up, down)?
- ☒ Were any other nonpostal items identified?

Section III

Effect on Employees

- ☒ Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS- 11, Minimum, no COLA)

Fringe benefits 33.5%

Rental costs, excluding utilities

Total annual costs

Less estimated cost of replacement service

Total annual savings

\$	<u>33,168</u>
\$	<u>11,111</u>
\$	<u>1,380</u>
\$	<u>45,659</u>
-	<u>3,500</u>
\$	<u>42,159</u>

A one-time expense of \$ 3,000 will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By:

Investigative Coordinator

Date

08/12/2011

Reviewed and Certified By:

District PO Review Coordinator

Date

8-12-11



05/24/2011

SENIOR VICE PRESIDENT
GOVERNMENT RELATIONS AND PUBLIC POLICY
475 L'ENFANT PLAZA SW RM 10804
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close
the ARDENVOIR Post Office
Docket No. 1353284

This is to advise you that on 05/31/2011, I will post for public comment a proposal to close the ARDENVOIR Post Office in CHELAN, Congressional District No. WA-04.

If you have any questions, please call DOREEN KAROLY District Review Coordinator at (206) 442-6171.

KATHERINE NASH
District Manager
SEATTLE PFC District

cc: Manager, Customer Service Operations
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920
Proposal



05/25/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of
ARDENVOIR Proposal
Docket No. 1353284 - 98811

Please post the enclosed proposal to close the ARDENVOIR Post Office in the lobby. The proposal must be posted in a prominent place from 05/31/2011 through close of business on 08/01/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (206) 442-6171.

DOREEN KAROLY
Post Office Review Coordinator
SEATTLE PFC District

Enclosures: PS Form 4920
Proposal
Invitation for Comments
Comment Forms
Official Record

Date of Posting: 05/31/2011

Date of Removal: 08/01/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE ARDENVOIR, WA POST OFFICE AND EXTEND SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

To the customers of the Ardenvoir Post Office:

The Postal Service is considering the close of the Ardenvoir Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/31/2011 through 08/01/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

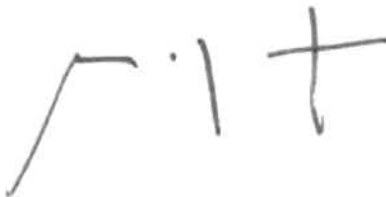
Copies of the proposal and optional comment forms are available upon request at the Ardenvoir Post Office and Entiat Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

DOREEN KAROLY
415 FIRST AVE N
SEATTLE, WA 98109-9998

For more information, you may call DOREEN KAROLY at (206) 442-6171 or write to the above address.

Thank you for your assistance.

A handwritten signature in black ink, appearing to read "M. Hertzberg". The signature is stylized with a large "M" and a long horizontal stroke.

MARV HERTZBERG
415 FIRST AVE N
SEATTLE, WA 98109-9998

DOCKET NO.

98811

ITEM NO.

33

PAGE

1

Date of Posting: 05/31/2011

Posting Round Date:

Date of Removal: 08/01/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE ARDENVOIR, WA POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1353284 - 98811

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Ardenvoir, WA Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Entiat Post Office, located 12 miles away. Service may be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster retired on October 02, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Earned workload is less than 2 hours per day. Ardenvoir Post Office occupies the corner of Cooper's Store in the unincorporated community of Ardenvoir WA. The facility quarters are cramped (approx 10' by 8') and the surrounding Entiat River Valley is served by the Highway Contract Route from Entiat. The Entiat Valley is only accessible from the east up the Entiat River Rd. The customer base is limited and not expected to grow. The USPS can provide regular and effective service by the existing HCR service and by a Community Post Office in the store. Customers were very receptive to a ZIP Code change allowing the use of 98811 with both street address and PO Box address in the CPO.

The Ardenvoir Post Office, an EAS-11 level, provides service from 09:00 - 12:30 - 13:00 - 15:00 Monday - Friday, Closed Saturday and lobby hours of 8:00 to 18:00 on Monday - Friday and 10:00 to 18:00 on Saturday to 63 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 14 transaction(s) accounting for 20 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$23,407 (61 revenue units) in FY 2008; \$22,151 (58 revenue units) in FY 2009; and \$20,857 (54 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 09, 2011, representatives from the Postal Service were available at Entiat Library 14138 Kinzel St in Entiat WA to answer questions and provide information to customers. 15 customer(s) attended the meeting.

On April 18, 2011, 67 questionnaires were distributed to delivery customers of the Ardenvoir Post Office. Questionnaires were also available over the counter for retail customers at the Ardenvoir Post Office. 34 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 31 unfavorable, and 3 expressed no opinion.

If this proposal is implemented, delivery and retail services will be provided by the Entiat Post Office, an EAS-15 level office. Window service hours at the Entiat Post Office are from 9:00 to 12:00 and 13:00 to 17:00, Monday through Friday, and N/A on Saturday. There are 86 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.
3. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community

Response:

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

4. **Concern:**

Customers inquired about mailbox installation and maintenance

Response:

The customer expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

5. **Concern:**

Customers questioned the economic savings of the proposed discontinuance

Response:

The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

6. **Concern:**

Customers were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

7. **Concern:**

Customers were concerned about mail security

Response:

The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

8. **Concern:**

Customers were concerned about senior citizens

Response:

The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

9. **Concern:**

Customers were concerned about the mailboxes being damaged by snowplows

Response:

The customer expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.

10. **Concern:**

You were concerned about having to travel to another post office for service

Response:

The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

11. **Concern:**

Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

12. **Concern:**

Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

13. **Concern:**

Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

14. **Concern:**

Customer expressed a concern about package delivery and pickup

Response:

The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

15. **Concern:**

Customers expressed concern about collection of outgoing mail

Response:

The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

16. **Concern:**

Customers expressed concern about having to erect a rural mailbox

Response:

The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located _____ miles away.

17. **Concern:**

Customers expressed concern for those customers with disabilities or who do not drive who are not able to go to Entiat Post Office to pick up their mail

Response:

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Postmaster of Entiat.

18. **Concern:**

Customers were concerned about vandalism of their mail box.

Response:

The security of the mail and the safety of the roadside mail receptacle are important to the USPS and to our customers. That is why we ask that all mail receptacles be installed according to guidelines and standards in a location that the Postmaster of Entiat approves. Individual locking mail receptacles are available at home improvement stores and the USPS may be able to supply and install large 16 unit Community Box Units (CBU's) for group locations.

Some advantages of the proposal are:

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Ardenvoir is an unincorporated community located in CHELAN County. The community is administered politically by Not Incorporated No Local Government. Police protection is provided by the County Deputy. Fire protection is provided by the Forest Service or Fire District. The community is comprised of Vacation homes in forest setting. Some residents are year round and tele-commute, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Post Office is in a corner of a store and restaurant building, which is the only business in this community. There is a summer use only church camp up river. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Ardenvoir Post Office will be available at the Entiat Post Office. Government forms normally provided by the Post Office will also be available at the Entiat Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

- | | |
|--------------------|--|
| 1. Concern: | Customers felt the loss of a Post Office would have a detrimental effect on the business community. |
| Response: | Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued. |

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on October 02, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 42,159 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 1,380</u>
Total Annual Costs	\$ 45,659
Less Annual Cost of Replacement Service	<u>- \$ 3,500</u>
Total Annual Savings	<u>\$ 42,159</u>

A one-time expense of \$ 3000 will be incurred for the movement of this facility.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

The Postal Service is proposing to close the Ardenvoir, WA Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Entiat Post Office, located 12 miles away. Service may be provided to cluster box units (CBUs).

The postmaster retired on October 02, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Ardenvoir Post Office provided delivery and retail service to 63 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 14. There are no permit mailers or postage meter customers.

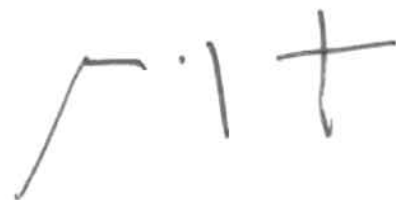
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$42,159 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Ardenvoir Post Office and Entiat Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



MARV HERTZBERG
Manager, Post Office Operations

05/31/2011
Date

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ARDENVOIR Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

Signature of Postal Customer

Mailing Address

City, State, and ZIP Code

Date _____



07/18/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/01/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

DOREEN KAROLY
Post Office Review Coordinator
415 FIRST AVE N
SEATTLE, WA 98109-9998

DOCKET NO.

ITEM NO.

PAGE

98811

33

1

Date of Posting: 05/31/2011

Posting Round Date:



Date of Removal: 08/01/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE ARDENVOIR, WA POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1353284 - 98811

Docket: 133284-98811
Item Nbr: 83
Page Nbr: 1

Date of Posting: 05/31/2011

Date of Removal: 08/01/2011

UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE ARDENVOIR, WA POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

To the customers of the Ardenvoir Post Office:

The Postal Service is considering the close of the Ardenvoir Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 05/31/2011 through 08/01/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

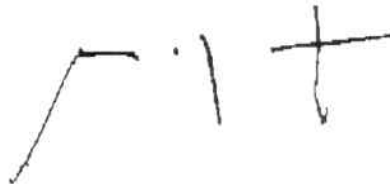
Copies of the proposal and optional comment forms are available upon request at the Ardenvoir Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

WILLIAM TODD
415 FIRST AVE N
SEATTLE, WA 98109-9998

For more information, you may call WILLIAM TODD at (206) 442-6171 or write to the above address.

Thank you for your assistance.



MARV HERTZBERG
415 FIRST AVE N
SEATTLE, WA 98109-9998

**NOTICE OF TAKING PROPOSAL AND COMMENTS
UNDER INTERNAL CONSIDERATION**

Date 08/01/2011

Postal Customers of the Ardenvoir Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Ardenvoir Post Office, which was posted 05/31/2011 through 08/01/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Ardenvoir Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in dark ink, appearing to read 'M. Hertzberg'.

MARV HERTZBERG
415 FIRST AVE N
SEATTLE, WA 98109-9998



10/24/2011

TIMOTHY W. OLINGHOUSE

P.O. BOX 300
ARDENVOIR WA 98801

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Ardenvoir Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "Marv Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ARDENVOIR Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

I am currently within walking or bicycling distance from the Ardenvoir (98811) Post Office. If this post office were discontinued I could end up driving over 20 miles (round trip) to get my mail this would definitely cause me more expense.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

This is a one store town with the Post Office included within Cooper's Store. I am sure Cooper's gets quite a bit of business from postal customers which they may not get if we all had to drive to Entiat to get mail.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

This Post Office is convenient to other people living in the Entiat Valley who have Entiat addresses. From 4-5 miles up river from the mouth to the last house in the valley 20+ miles, people buy stamps and mail packages from Ardenvoir.

Timothy W. Olinghouse

Name of Postal Customer

Timothy W. Olinghouse

Signature of Postal Customer

P.O. Box 300

Mailing Address

Ardenvoir Wa. 98801

City, State, and ZIP Code

6-10-2011

Date



10/24/2011

MEREDITH BEHRENS

P.O. BOX 397
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Ardenvoir Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "Marv Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the ARDENVOIR Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

My main concern is the security for parcels being delivered. If my box isn't big enough, it will be left at the side of the box & vulnerable.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

The old post office contributed a sense of community which will be lost.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I am amenable to delivery if those of us whose physical address is Mad River Road get delivery to our own individual boxes. - Not a bank of boxes as must be provided to Mill Camp residents.

NAME OF POSTAL CUSTOMER

MEREDITH BEHRENS

SIGNATURE OF POSTAL CUSTOMER

Meredith Behrens

MAILING ADDRESS

589 Mad River Road, POB 397

CITY, STATE, AND ZIP CODE

Ardenvoir, WA 98811

DATE

6-15-11



10/24/2011

JOHN MALLON

P.O. BOX 357
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Ardenvoir Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "M. Hertzberg".

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
b. Mail letters at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
c. Mail parcels at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	_____
d. Pick up Post Office Box mail at: <u>P.O. Box 357</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
e. Picking up general delivery mail: <u>Ardenvoir, WA 98811</u>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____
f. Buying money orders: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	?
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____
h. Sending Express Mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____
i. Buying stamp-collecting material _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____

Additional Comments: _____

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: _____ Miles one way: _____ Comment: None

Name of Post Office: _____ Miles one way: _____ Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: I am against this! For 30
years I have been happy with my mail
at the Ardenvoir Post Office. Please keep
this Post Office open. I need to have a
Post Office Box because I travel.

Name: John Mallon
 (Please print your name)

Address: P.O. 357, Ardenvoir, WA ~~988~~ 98811

Telephone number: _____ Date: 15 July 2011

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



10/24/2011

RICHARD SHIPLEY
P.O. BOX 282
ARDENVOIR WA 98811

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Ardenvoir Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Doreen Karoly at (206) 442-6171.

Sincerely,

A handwritten signature in dark ink, appearing to read "Marv Hertzberg". The signature is stylized with a large "M" and a cross-like flourish at the end.

Marv Hertzberg
Manager, Post Office Operations
415 First Ave N
Seattle, WA, 98109-9998

Postal Customer Questionnaire

1. Please check the appropriate box to indicate which post office you use for each of the following:

Postal Services	Daily	Weekly	Monthly	Never	Miles one way
a. Buy stamps at: <u>ARDENVOIR</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
b. Mail letters at: <u>"</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
c. Mail parcels at: <u>"</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
d. Pick up Post Office Box mail at: <u>"</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
e. Picking up general delivery mail: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
f. Buying money orders: <u>"</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
g. Special services, including Certified mail, Registered mail, Insured mail, Delivery Confirmation, or Signature Confirmation:					
at: <u>ARDENVOIR</u>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
h. Sending Express Mail: _____	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	_____
i. Buying stamp-collecting material _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	_____

Additional Comments: RETIRED LOW INCOME, CAN'T AFFORD TO GET MAIL DAILY
LIVE 2 1/2 MILES OFF RURAL ROUTE, HAD \$4000.00 CHECK STOLEN 20 YRS AGO OFF/OUT
OF RURAL ROUTE MAIL BOX, FEEL ALL RURAL ROUTES ARE VERY TEMPTING TO THIEVES

2. What Post Office(s) do you pass during business hours while traveling to or from work, or shopping, or for personal needs?

Name of Post Office: ENTIAT Miles one way: 13 Comment: _____
 Name of Post Office: E. WENATCHEE Miles one way: 19 Comment: _____

3. There may be a change to your delivery service or to your mailing address or ZIP Code. We are studying the possibility of closing the Ardenvoir Post Office. In order to complete our study your response will help determine the best course of action.

Your additional comments: WHY NOT STOP SATURDAY MAIL DELIVERY? USE THOSE
FUNDS TO KEEP OPEN OUR RURAL POST OFFICES. A LOT OF PEOPLE ARE
GONE ON WEEKENDS AND MAIL LEFT IN THEIR MAILBOXES ON SAT. IS
OPEN TO THEFT WHILE THEY ARE GONE. AS FOR ARDENVOIR, I BELIEVE
THERE ARE MORE NON WORKING PEOPLE (RETIRED, DISABLED ETC) THAN
PEOPLE DRIVING BY, THAT GET THEIR MAIL HERE, PUT A GREAT HARDSHIP
ON THOSE OF US THAT WOULD HAVE TO DRIVE 26 MILES TO GET OUR MAIL

Name: RICHARD R SHIPLEY
 (Please print your name)

Address: P.O. BOX 282 ARDENVOIR, WA 98811

Telephone number: 509-784-1740

Date: 5/6/11

ALSO RAISE THE JUNK
MAIL RATES, PUT A END
ON US THROWING AWAY
OVER 1/2 MAIL WE GET,
WE DON'T WANT

Thank you for taking the time to complete this questionnaire. Your response and comments will become part of the official record on this subject. Please return this questionnaire by May 9, 2011. If you wish, you may hand your completed survey to a clerk at this postal unit.



A. Office

Name: ARDENVOIR State: WA Zip Code: 98811
Area: WESTERN District: SEATTLE PFC
Congressional District: WA-04 County: CHELAN
EAS Grade: 11 Finance Number: 540406
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Doreen Karoly
Title: SEATTLE PFC Post Office Review Coordinator
Tele No: (206) 442-6171

Date: 08/12/2011
Fax No: (206) 442-6167

Analysis of 60-Day Posting Comments

Number of comments returned

Total questionnaires distributed	3
Favorable comments	0
Unfavorable comments	3
No opinion expressed	0
Total comments returned	3

Postal Concerns

The following postal concerns were expressed

1. Concern (UnFavorable):
Customer expressed a concern about package delivery and pickup.

Response:

Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

2. Concern (UnFavorable):
Customers were concerned about having to travel to another Post Office for service.

Response:

Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

3. Concern (UnFavorable):
Customers were concerned about mail security.

Response:

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

Nonpostal Concerns

The following nonpostal concerns were expressed

DISCONTINUANCE PROPOSAL FOR: ARDENVOIR WA ZIP Code: 98811

Place holder for proposal pages 1 **to** 1

For ITEM NUMBER 41: REVISED PROPOSAL

The Proposal was not revised.

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 05/25/2011																								
2. Post Office Name ARDENVOIR		3. State and ZIP + 4 Code WA, 98811-9900																										
4. District, Customer Service SEATTLE PFC	5. Area, Customer Service WESTERN	6. County CHELAN	7. Congressional District WA-04																									
8. Reason for Proposal to Discontinue Earned workload is less than 2 hours per day. Ardenvoir Post Office occupies the corner of Cooper's Store in the unincorporated community of Ardenvoir WA. The facility quarters are cramped (approx 10' by 8') and the surrounding Entiat River Valley is served by the Highway Contract Route from Entiat. The Entiat Valley is only accessible from the east up the Entiat River Rd. The customer base is limited and not expected to grow. The USPS can provide regular and effective service by the existing HCR service and by a Community Post Office in the store. Customers were very receptive to a ZIP Code change allowing the use of 98811 with both street address and PO Box address in the CPO.		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: retired Occupied 10/02/2009 b. <input checked="" type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career c. Current PM POSITION Level (150) Downgraded from EAS-11 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 0 No of Career- 0 No of Non-Career- 0		a. Time M-F 09:00 - 12:30 - 13:00 - 15:00 Sat Closed Total Window Hours Per Week a. Lobby Time M-F 8:00 to 18:00 Sat 10:00 to 18:00 27.50																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 63 c. City Delivery 0 d. Rural Delivery 0 e. Highway Contract Route Box 0 f. Total 63 g. No. Receiving Duplicate Service 10 h. Average No. Daily Transactions 14,10		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr><td>a. First-Class</td><td>103</td><td>17</td></tr> <tr><td>b. Newspaper</td><td>49</td><td>1</td></tr> <tr><td>c. Parcel</td><td>4</td><td>4</td></tr> <tr><td>d. Other</td><td>11</td><td>1</td></tr> <tr><td>e. Total</td><td>167</td><td>23</td></tr> <tr><td>f. No. of Postage Meters</td><td></td><td>0</td></tr> <tr><td>g. No. of Permits</td><td></td><td>0</td></tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	103	17	b. Newspaper	49	1	c. Parcel	4	4	d. Other	11	1	e. Total	167	23	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	103	17																										
b. Newspaper	49	1																										
c. Parcel	4	4																										
d. Other	11	1																										
e. Total	167	23																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances a. FY 2008 2009 2010		Receipts \$ 23,407 \$ 22,151 \$ 20,857	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168	c. PM Fringe Benefits (33.5% of b.) \$11,111																								
16a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 10/31/2012 Annual Lease \$ 1380 30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by) Located in: <input checked="" type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
16b. Explain: Landlord conflicts in 2009 over possible alcohol serving bar to be established in Post Office Lobby. This issue was settled in 2009. Currently the earned hours are under 2 hours per day.																												
17. Schools, Churches and Organization in Service Area: No: 0 None This is a remote forest area with vacation cabins used in the summer months and no services or urban institutions. There is only one commercial building, which houses the store and the post office. Forest Service personnel do drive through occasionally. There is a church camp used only in the summer that is up river. Several of the full time residents have home businesses.		19. Administrative/Emanating Office (Proposed): Name ENTIAE EAS Level 15 Miles Away 12.0 9:00 to 12:00 and Window Service Hours: M-F 13:00 to 17:00 SAT N/A Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 86																										
18. Businesses in Service Area: No: 1 Post Office is in a corner of a store and restaurant building, which is the only business in this community. There is a summer use only church camp up river.		20. Nearest Post Office (if different from above): Name ENTIAE EAS Level 15 Miles Away 12.0 9:00 to 12:00 and Window Service Hours: M-F 13:00 to 17:00 SAT N/A Lobby Hours: M-F 24 hours SAT 24 hours PO Boxes Available: 85																										
21. Prepared by																												

Printed Name and Title DOREEN KAROLY		Signature DOREEN KAROLY	Telephone No. AC () (206) 442-6171
PO Discontinuance Coordinator Name DOREEN KAROLY	Telephone No. AC () (206) 442-6171	Location SEATTLE, WA	

PS Form 4920, June 1993



08/05/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record
ARDENVOIR
Docket Number 1353284 - 98811

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.


KATHERINE NASH
District Manager

LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code: ARDENVOIR, WA, 98811-9900
EAS Level: 11
District: SEATTLE PFC
County: CHELAN
Congressional District: WA-04
Proposal: ☒ Close ☐ Consolidate
Reason For Proposed: retired
Alternate Service Proposed: Highway Contract Route Service
Customers Affected:
Post Office Box: 63
General Delivery: 0
Rural Route: 0
Highway Contract Route (HCR): 0
City Route: 0
Intermediate Rural: 0
Intermediate HCR: 0
Total number of customers: 63

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
10/02/2009	Postmaster vacancy occurred. Reason: retired
	OIC: Career: 0 Noncareer: 0 Other Employees: 0
01/20/2011	District manager authorization to study.
04/18/2011	Questionnaires sent to customers. Number sent: 67 Number Returned: 34 Analysis: Favorable 0 Unfavorable 31 No Opinion 3
	Petition received. Number of signatures: 0
	Concerns expressed:
	Congressional inquiry received: No
	Concerns expressed:
05/25/2011	Proposal and checklist sent to district for review.
05/24/2011	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
05/25/2011	Proposal and invitation for comments posted and round-dated.
08/05/2011	Proposal and invitation for comments removed and round-dated.
	Comment Analysis: Favorable 0 Unfavorable 3 No Opinion 0 3
None	Premature PRC appeal received.
	Concerns expressed:
05/25/2011	Updated PS Form 4920 completed (if necessary).
08/05/2011	Certification of the official record.
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal:
	Affirmed: _____ Remanded: _____ USPS Withdrawn: _____
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: _____ Effective date: _____

Review Coordinator/person most familiar with the case:

DOREEN KAROLY
Name/Title
DOREEN KAROLY
District Post Office Review Coordinator

(206) 442-6171
Telephone Number
(206) 442-6171
Telephone Number

DOCKET NO.
ITEM NO.
PAGE

98811
33
1

Date of Posting: 05/31/2011

Posting Round Date:



Date of Removal: 08/01/2011

Removal Round Date:



PROPOSAL TO CLOSE
THE ARDENVOIR, WA POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1353284 - 98811



08/15/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS
UNITED STATES POSTAL SERVICE
475 L'ENFANT PLAZA ROOM 5621
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Ardenvoir Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Doreen Karoly, Post Office Review Coordinator, at (206) 442-6171 or Marv Hertzberg Manager Post Office Operations.

YUL MELONSON
DISTRICT MANAGER
415 FIRST AVE N
SEATTLE, WA 98109-9998

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4E/P1353284.pdf>)

Headquarters acknowledgment of receipt of official record (optional)

Self-addressed envelope

cc: Vice President, WESTERN Area (no enclosures)

Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the ARDENVOIR was received by 08/23/2011.
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

***Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.

Date of Posting: 09/08/2011

Date of Removal: 10/10/2011

FINAL DETERMINATION TO CLOSE
THE ARDENVOIR, WA POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1353284 - 98811

I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Ardenvoir, WA Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Entiat Post Office, located 12 miles away. Service will be provided to cluster box units (CBUs).

CBUs are secure free-standing units of individually locked mail compartments installed and maintained by the Postal Service at no cost to the customer. A parcel locker may also be installed.

The postmaster position became vacant when the postmaster retired on October 02, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: Earned workload is less than 2 hours per day. Ardenvoir Post Office occupies the corner of Cooper's Store in the unincorporated community of Ardenvoir WA. The facility quarters are cramped (approx 10' by 8') and the surrounding Entiat River Valley is served by the Highway Contract Route from Entiat. The Entiat Valley is only accessible from the east up the Entiat River Rd. The customer base is limited and not expected to grow. The USPS can provide regular and effective service by the existing HCR service and by a Community Post Office in the store. Customers were very receptive to a ZIP Code change allowing the use of 98811 with both street address and PO Box address in the CPO.

The Ardenvoir Post Office, an EAS-11 level, provides service from 09:00 - 12:30 - 13:00 - 15:00 Monday - Friday, Closed Saturday and lobby hours of 8:00 to 18:00 on Monday - Friday and 10:00 to 18:00 on Saturday to 63 post office box or general delivery customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 14 transaction(s) accounting for 20 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by highway contract route service. Office receipts for the last 3 years were: \$23,407 (61 revenue units) in FY 2008; \$22,151 (58 revenue units) in FY 2009; and \$20,857 (54 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On May 09, 2011, representatives from the Postal Service were available at Entiat Library 14138 Kinzel St in Entiat WA to answer questions and provide information to customers. 15 customer(s) attended the meeting.

On April 18, 2011, 67 questionnaires were distributed to delivery customers of the Ardenvoir Post Office. Questionnaires were also available over the counter for retail customers at the Ardenvoir Post Office. 34 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 0 favorable, 31 unfavorable, and 3 expressed no opinion.

When this final determination is implemented, delivery and retail services will be provided by the Entiat Post Office, an EAS-15 level office. Window service hours at the Entiat Post Office are from 9:00 to 12:00 and 13:00 to 17:00, Monday through Friday, and N/A on Saturday. There are 86 post office boxes available.

The proposal to close the Ardenvoir Post Office was posted with an invitation for comment at the Ardenvoir Post Office and Entiat Post Office from May 31, 2011 to August 01, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customers expressed concern for loss of community identity

Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2. **Concern:** Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

3. **Concern:** Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community
- Response:** The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
4. **Concern:** Customers inquired about mailbox installation and maintenance
- Response:** The customer expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
5. **Concern:** Customers questioned the economic savings of the proposed discontinuance
- Response:** The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
6. **Concern:** Customers were concerned about having to travel to another post office for service
- Response:** The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.
7. **Concern:** Customers were concerned about mail security
- Response:** The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
8. **Concern:** Customers were concerned about senior citizens
- Response:** The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or CBUs. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
9. **Concern:** Customers were concerned about the mailboxes being damaged by snowplows
- Response:** The customer expressed a concern about the mailboxes being damaged by snowplows. Please contact the administrative postmaster to determine the proper mailbox location and installation method that would help alleviate this concern. Placing the mailbox on a long, swinging, horizontal pipe is one method often used to avoid damage by snowplows.
10. **Concern:** You were concerned about having to travel to another post office for service

Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

11. **Concern:** Customer expressed a concern about package delivery and pickup.

Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. For carrier pick up of packages, you can contact the administrative Post Office, letting the carrier know that you have a package available for pick up. The carrier can deviate from the line of travel in order to receive packages. The rural carrier will accept letters, flats or packages up to 13 ounces for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Packages over 13 ounces may be picked up if the postage was printed online or with a traceable meter.

12. **Concern:** Customers were concerned about having to travel to another Post Office for service.

Response: Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.

13. **Concern:** Customers were concerned about mail security.

Response: Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

14. **Concern:** Customer expressed a concern about package delivery and pickup

Response: The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

15. **Concern:** Customers expressed concern about collection of outgoing mail

Response: The customer expressed a concern about the collection of outgoing mail. Collection of mail will be made by the carrier when serving the route. The customer should raise the flag on the mailbox to alert the carrier that outgoing mail is to be collected from the mailbox.

16. **Concern:** Customers expressed concern about having to erect a rural mailbox

Response: The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located _____ miles away.

17. **Concern:** Customers expressed concern for those customers with disabilities or who do not drive who are not able to go to Entiat Post Office to pick up their mail

Response:

The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the Postmaster of Entiat.

18. **Concern:**

Customers were concerned about vandalism of their mail box.

Response:

The security of the mail and the safety of the roadside mail receptacle are important to the USPS and to our customers. That is why we ask that all mail receptacles be installed according to guidelines and standards in a location that the Postmaster of Entiat approves. Individual locking mail receptacles are available at home improvement stores and the USPS may be able to supply and install large 16 unit Community Box Units (CBU's) for group locations.

Some advantages of the proposal are:

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

Some disadvantages of the proposal are:

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

II. EFFECT ON COMMUNITY

Ardenvoir is an unincorporated community located in CHELAN County. The community is administered politically by Not Incorporated No Local Government. Police protection is provided by the County Deputy. Fire protection is provided by the Forest Service or Fire District. The community is comprised of Vacation homes in forest setting. Some residents are year round and tele-commute, and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Post Office is in a corner of a store and restaurant building, which is the only business in this community. There is a summer use only church camp up river. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Ardenvoir Post Office will be available at the Entiat Post Office. Government forms normally provided by the Post Office will also be available at the Entiat Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:**

Customers felt the loss of a Post Office would have a detrimental effect on the business community.

Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster retired on October 02, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 42,159 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 1,380</u>
Total Annual Costs	\$ 45,659
Less Annual Cost of Replacement Service	<u>- \$ 3,500</u>
Total Annual Savings	<u>\$ 42,159</u>

A one-time expense of \$ 3000 will be incurred for the movement of this facility.

V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

VI. SUMMARY

This is the final determination to close the Ardenvoir, WA Post Office and provide delivery and retail services by highway contract route service under the administrative responsibility of the Entiat Post Office, located 12 miles away. Service will be provided to cluster box units (CBUs).

The postmaster retired on October 02, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The workload has declined. Effective and regular service will continue to be provided by highway contract route service.

The Ardenvoir Post Office provided delivery and retail service to 63 PO Box or general delivery customers and no delivery route customers. The daily retail window transactions averaged 14. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$42,159 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Ardenvoir Post Office and Entiat Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Ardenvoir Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Ardenvoir Post Office and Entiat Post Office during normal office hours.



Dean J Granholm
Vice President of Delivery and Post Office Operations

09/07/2011

Date



09/08/2011

OFFICER-IN-CHARGE/POSTMASTER
Ardenvoir Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Ardenvoir Post Office Final
Determination Docket No. 1353284 - 98811

Please post in the lobby the enclosed final determination to close the Ardenvoir Post Office. The final determination must be posted in a prominent place from 09/08/2011 through close of business on 10/10/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 10/11/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (206) 442-6171.

Sincerely,

DOREEN KAROLY
POST OFFICE REVIEW COORDINATOR
415 FIRST AVE N
SEATTLE, WA 98109-9998

Enclosures:
Final Determination Official Record

Date of Posting: 09/08/2011

ORIGINAL
10/10/2011
is a Holiday →

Date of Removal: 10/10/2011



FINAL DETERMINATION TO CLOSE
THE ARDENVOIR, WA POST OFFICE
AND EXTEND
SERVICE BY HIGHWAY CONTRACT ROUTE SERVICE

DOCKET NUMBER 1353284 - 98811

Postal Bulletin Post Office Change Announcement Form Final Determination 30-Day Posting Dates

Post Office Final Determination Posting Dates*

Date posted: 09/08/2011
Date removed: 10/10/2011
No. of days posted: 32

Actual discontinuance date: 12/31/2011
Official discontinuance date:
(Headquarters entry):

Note: Unless otherwise stated, the official discontinuance date listed in the Postal Bulletin is the first Saturday that falls 60 days after the final determination is posted. For a community Post Office, classified station, or classified branch, the discontinuance date is 60 days after the Headquarters approval date.

BEFORE CHANGE POST OFFICE INFORMATION

Post Office
Name and State: ARDENVOIR, WA
ZIP Code: 98811-9900 Finance no: 540406
County: CHELAN
Type of discontinuance:
Consolidate () Close (X)

Type of discontinued facility

Post Office (X)
Classified Station () Branch ()
Community Post Office (CPO) ()

Coordinator name: DOREEN KAROLY
Telephone: (206) 442-6171

AFTER CHANGE POST OFFICE INFORMATION

Administrative
Post Office: ENTIAT
ZIP Code: 98822-9800 Finance no: 542674
County: CHELAN
Original name retained? Yes (X) No ()
New last line of customer address is:
ARDENVOIR WA,98811

Type of replacement service

Post Office () Route (X)
Classified Station () Branch ()
Contract Unit () Community Post Office (CPO) ()

Date:
(Location) District: SEATTLE PFC

The announcement cannot be made in the Postal Bulletin unless this form is submitted to the above address. Do not send directly to Address Management, Postal Service Headquarters.

Mailing instructions for CPO/classified station/classified branch discontinuance. Immediately submit three copies of this announcement form to the above address. For nonsuspended offices, enclose a copy of the letter sent to customers notifying them of the discontinuance.

For more information, call (202) 268-5083.
Headquarters entry: () TL () HS

*Final determination posting is not required for CPO, classified station, or classified branch discontinuance.
Final determination for an independent Post Office must be posted for at least 30 days.



09/07/2011

DISTRICT MANAGER
415 FIRST AVE N
SEATTLE, WA 98109-9998

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- ARDENVOIR

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

POSTAL BULLETIN – POST OFFICE CHANGE ANNOUNCEMENT

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

APPEAL

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

OFFICIAL RECORD

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

A handwritten signature in blue ink, appearing to read "Dean J. Granholm".

Dean J Granholm
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:
Vice President, Area Operations, WESTERN Area